



Dear Neighbor:

As part of our continuing effort to provide excellent service and reliability, TECO Peoples Gas is upgrading our natural gas infrastructure in your neighborhood. Work is scheduled to start in the next week or so with camera inspections in sewer mains and laterals.

I'm reaching out to inform you and apologize in advance for any inconvenience this construction may cause. Please know the safety of our customers, the general public, and our employees and contractors is the number one priority of Peoples Gas.

Camera inspection of sewers and laterals could occur on private property, but most of the work on our system will be done in the public rights-of-way and in front of residential properties. Work will be completed during weekday hours of 7am to 6pm with occasional light Saturday work between 9am and 3pm. Any excavation will have minimal impact on the roads by using trenchless technology like directional drilling and upon completion, disturbed areas will be restored to pre-project condition or better. All this work is done at no expense to homeowners or local government and is scheduled to be completed by the end of 2020.

Peoples Gas and all construction personnel working on our behalf are committed to keeping the community safe and healthy. All members of our team are required to wear identification badges and will have additional identifying company logos on hard hats, clothing and vehicles. We have also implemented increased safety measures to ensure we are meeting the latest CDC guidelines to slow the spread of COVID-19. Technicians that need to enter customers' homes have completed comprehensive health safety training, are required to wear proper personal protective equipment (PPE) like masks and gloves, perform additional sanitation procedures, and practice social distancing.

For questions about the system improvement construction, please call Southeast Connections at (470) 733-8359. For general project inquiries, contact Magnolia River at (256) 612-4290. If you cannot reach Southeast Connections or Magnolia River, call City of Winter Park inspector Jim Struckmeyer at (407) 450-0815. You can also find maps and project information at peoplesgas.com/systemupgrade.

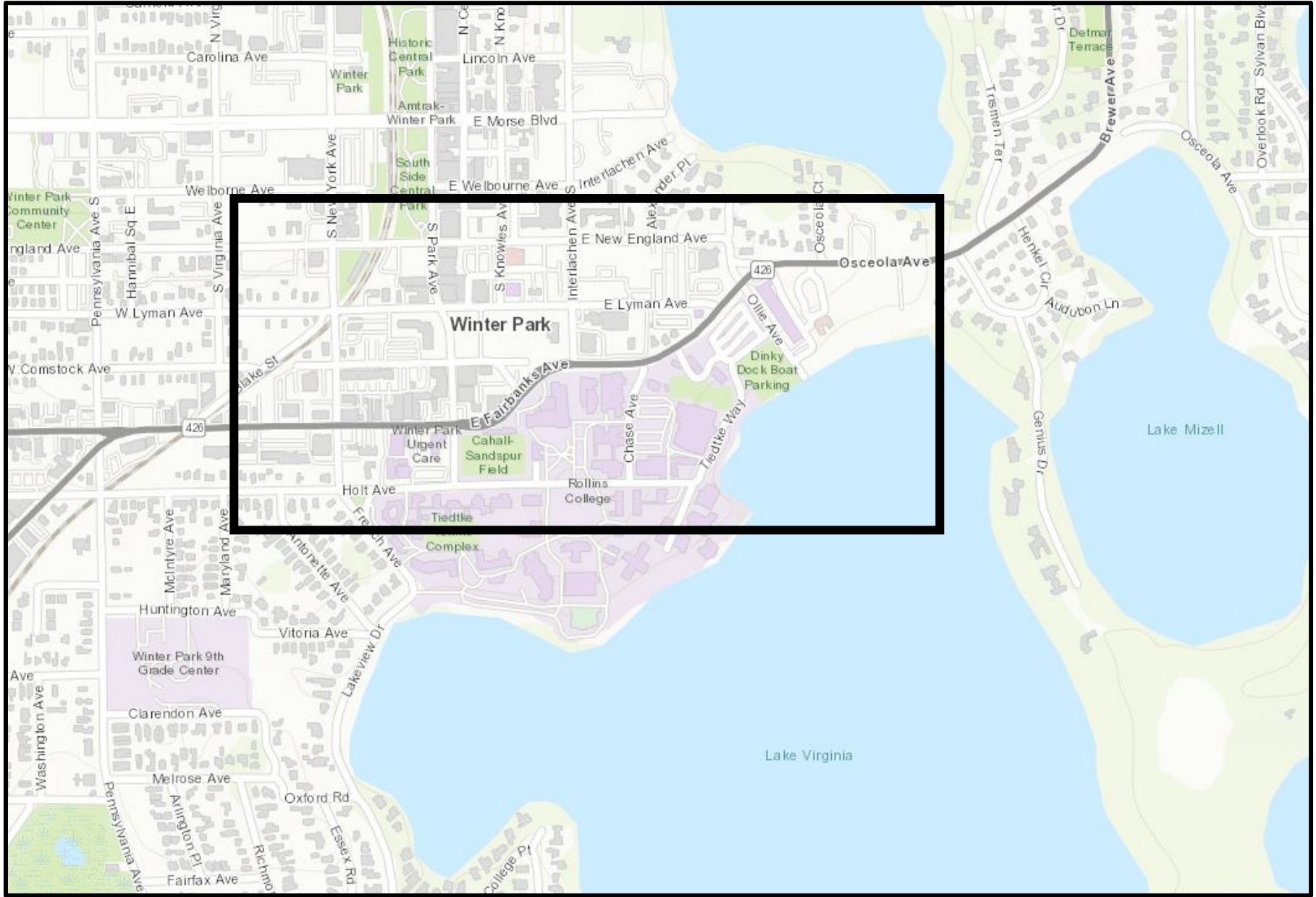
Visit peoplesgas.com to learn more about natural gas, available conservation rebates and ways to save energy.

Sincerely,

A handwritten signature in cursive script that reads "Charles Rudgers".

Charles Rudgers
Division Manager, Orlando

LEGACY PIPE REPLACEMENT PROJECT MAP



PROJECT CONSTRUCTION 2020



**OSCEOLA AREA
WINTER PARK**