WE’RE UPGRADING OUR NATURAL GAS SYSTEM

Dear Neighbor:

Over the course of the next several months, Peoples Gas is upgrading its natural gas system in your neighborhood to better serve our communities.

Be assured that the safety of our customers, the general public, and our employees is the number one priority of Peoples Gas. We have multiple measures in place to ensure this safety.

Most of the work on our natural gas system will be done in the public rights-of-way and in front of residential properties. Work will be completed during weekday hours of 7 a.m. to 6 p.m. with occasional light work on Saturdays from 9 a.m. to 3 p.m. Traffic patterns will not be interrupted on Palmer Avenue outside of the hours between 9 a.m. to 3 p.m.

Any excavation will have minimal impact on the roads through the use of trenchless technology like directional drilling. Upon completion, disturbed areas of the rights-of-way will be restored to pre-project condition or better. All of this work will be done at no expense to homeowners or local government.

In case of an emergency, call 877-832-6747.

Find a project schedule and map at peoplesgas.com/systemupgrade

For questions about construction, please contact Brandon Perkerson with SEC at (470) 733-8359.
For general project inquiries, please contact David Overpeck with Magnolia River at (256) 612-4290.
If you cannot reach SEC or Magnolia River, please call City of Winter Park inspector Jim Struckmeyer at (407) 450-0815.
THINK ABOUT TANKLESS

A natural gas tankless water heater offers significant energy, cost and space savings.

- Endless hot water (no gallons of water to heat, reheat or leak)
- Up to 70% more efficient than a standard electric tank
- Space-saving unit is installed inside or outside your home

Install a new natural gas tankless water heater for just $26.99 per month conveniently added to your Peoples Gas bill.

Or, take advantage of the energy conservation rebates available for select natural gas appliances.

Consider the incredible efficiency, reliability and savings that come with using natural gas.

peoplesgas.com/rebates

<table>
<thead>
<tr>
<th>Natural Gas Appliance</th>
<th>Rebates for Replacing Electric Appliances with Gas Appliances</th>
<th>Rebates for Replacing Existing Gas Appliances with New Gas Appliances</th>
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<tbody>
<tr>
<td>Tank Water Heater</td>
<td>$500</td>
<td>$350</td>
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<tr>
<td>High-Efficiency Tank Water Heater*</td>
<td>$550</td>
<td>$400</td>
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<tr>
<td>Tankless Water Heater</td>
<td>$675</td>
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<tr>
<td>Heating</td>
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<td>Cooking</td>
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<td>$100</td>
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<tr>
<td>Clothes Drying</td>
<td>$150</td>
<td>$100</td>
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</tbody>
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*Energy Factor (EF) of .63 or higher.

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