



CITY OF WINTER PARK

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# PRESS RELEASE

## **For Immediate Release:**

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## **NEW APP MAKES REPORTING CITY ISSUES MORE CONVENIENT**

**WINTER PARK, Fla., an internationally recognized ICMA Excellence Award winner with accredited fire-rescue, police and parks & recreation agencies (April 18, 2017)** – The City of Winter



Park is launching a new app, *Ask Winter Park* to make requesting a city service easier. If you see a pothole, street light that is out, broken sidewalk, or another issue that needs the city's attention\*, you can *Ask Winter Park* to address these matters conveniently and easily from your mobile device.

When you "Request a City Service," *Ask Winter Park*:

- uses your phone's GPS to "find me" to input your location
- allows you to take and submit pictures using your camera
- asks you to input additional details, if necessary

According to the Pew Research Center, 95 percent of Americans now own a cell phone and 77 percent own a smartphone. With the new *Ask Winter Park* app, you can use your device to let the city know of areas that need repair or attention while you are on your daily walks or travelling through town.

*Ask Winter Park* can be downloaded for free on all Apple® and Android™ devices:



<https://itunes.apple.com/us/app/ask-winter-park/id667026129?mt=8>



<https://play.google.com/store/apps/details?id=net.webqa.winterpark>

Requests can also be made using your desktop or laptop computer. *Ask Winter Park* is accessed through the City of Winter Park's official website [cityofwinterpark.org](http://cityofwinterpark.org) under [Residents](#).

\*If you are witnessing a crime or experiencing a medical emergency, please call 911 to report the emergency. *Ask Winter Park* is not intended to report police or fire emergency situations.

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