

HURRICANE MILTON

Winter Park storm information

HURRICANE MILTON UPDATE #5

Thursday, October 10, 2024 @ 12:30 p.m.

City crews began their assessments early this morning and overall the city fared well considering the amount of rain and wind that Hurricane Milton pelted upon Winter Park. It is extremely important for residents to please limit travel for your safety and the safety of others. Although it seems like the storm has passed, hazards may remain. Emergency crews, line workers and first responders are working hard to restore power and essential services.

CITY HALL

- City Hall and all administrative offices will resume regular business hours Friday, October 11.

NON-EMERGENCY, STORM-RELATED CALL CENTER

- For non-emergency, storm-related questions, please contact the Non-Emergency Call Center [407-599-3494](tel:407-599-3494) and email messagecenter@cityofwinterpark.org.
- The Call Center will remain open until 7 p.m., Thursday, October 10.

POWER RESTORATION

- At its peak, there were 275 customers without power and restoration efforts are ongoing.
- Approximately 203 customers are currently without power.
- If you are experiencing a power outage, please report the outage at [1-877-811-8700](tel:1-877-811-8700) if you have not already done so.

WASTE PRO®

- Regular household garbage pick-up schedules resume Friday, October 11.
- No construction debris will be collected.
- **Tree debris**



- On Saturday, October 12, Waste Pro will begin picking up **only** properly bagged, containerized and bundled debris (not to exceed 50 lbs.).
- If you have a large quantity of bags, all bags may not be picked up at once in order to service as many customers as possible.
- Depending on the amount of debris, this will take several passes before all debris is removed.
- Because most contract debris crews are assisting with Hurricane Helene and harder hit areas of Hurricane Milton, recovery resources are extremely limited.

- Collection and removal of loose tree debris piles require contractors with special equipment. The availability of these specialty contractors is limited.
- Due to these limited resources, loose piles of debris will take much longer to collect and remove.
- Do not place debris near or on trees, poles, hydrants, meters or other structures.
- City crews will clear large trees and limbs blocking roadways and rights of way.

PARKS & RECREATION

- All city parks, outdoor venues and indoor recreation facilities are closed until further notice.
- The Winter Park Library will open at 11 a.m., Friday, October 11.

Website cityofwinterpark.org/hurricanes Facebook facebook.com/WinterParkEmergencyInfo

X x.com/winterparkfla Nextdoor nextdoor.com citEnews cityofwinterpark.org/citEnews

Email messagecenter@cityofwinterpark.org Phone [407-599-3494](tel:407-599-3494)

Media Contacts: Clarissa Howard [407-599-3428](tel:407-599-3428) or cell [407-948-2044](tel:407-948-2044) | Craig O'Neil [407-599-3506](tel:407-599-3506) or cell [321-303-2653](tel:321-303-2653)

TREES

- Urban forestry crews are responding to approximately 35 reported tree incidents in city parks and rights of way.
- Please remain cautious as you travel through the city.

FLOODING

- Public Works crews spoke to neighbors in the areas where the streets experienced flooding. No water intrusions in homes were reported at this time.
- Most of the water has receded from the heavy rains and are continuing to recover.
- If you see any storm drains blocked by debris, please email messagecenter@cityofwinterpark.org for the city to clear.

STREETS

- Crews have begun clearing streets and stormwater drains as debris may wash into the system further restricting flow.
- Street sweepers will begin travelling through the city beginning Friday, October 11, and will continue services through the weekend.

LAKES & WATERWAYS

- All lakes may have possible contaminants. Please refrain from entering the lakes. Water samples will be sent for testing on Monday, October 14.
- Access to the Chain of Lakes at Dinky Dock Park has been closed due to high lake elevations as per the city's [Adaptive Flood Management Guide](#).

POLICE

- Only two criminal incidents were reported during the storm.
- Police officers are assisting city crews in clearing roads of tree debris.

FIRE-RESCUE

- The department ran approximately 47 calls for service.
- No storm-related injuries were reported.

LIMIT WATER USAGE

- There are no precautionary boil water alerts issued, water is safe to consume.
- Excessive rainfall, saturated soils and flooded streets are taxing lift station capacities. Please conserve water.

The graphic features a dark background with a light-colored map of Winter Park. The text is white and yellow. At the top, it says 'Winter Park storm information'. Below that, on the left, is 'WASTE WATER REDUCTION' in large, bold letters. To the right of this text are three icons: a shower head, a house with a water tap, and a washing machine. Next to each icon is a line of text: 'Please limit water usage', 'Reduce indoor and outdoor water usage now to help avoid overflow of sanitary sewer systems during and after the storm.', and 'Please minimize showers, laundry, dishwashing and other similar water usage.' At the bottom, it says 'THANK YOU for your COOPERATION' in large, bold letters. In the bottom right corner, there is a circular logo for the City of Winter Park.

REPORT OUTAGES

- Electric utility power outages [1-877-811-8700](tel:1-877-811-8700) | Water & wastewater utilities outages [407-599-3219](tel:407-599-3219)