

HURRICANE HELENE

Winter Park storm information

HURRICANE HELENE UPDATE #3

Friday, September 27, 2024 @ 10 a.m.

CITY OF WINTER PARK EMERGENCY OPERATIONS CENTER

- The Emergency Operations Center (EOC) has returned to Level 3 – Monitoring.
- The Non-Emergency Call Center [407-599-3494](tel:407-599-3494) and email messagecenter@cityofwinterpark.org have returned to normal deactivation status.
- Please use the following phone numbers to report any outages:
 - Electric utility [1-877-811-8700](tel:1-877-811-8700) | Water & wastewater utilities [407-599-3219](tel:407-599-3219)

CITY HALL

- City Hall and all administrative offices have resumed regular business hours.

UPDATES

- OUTAGES:
 - Approximately 1,818 customers experienced outages overnight.
 - The single largest outage was 1,500 customers that were restored within 45 minutes.
 - Currently, there are 70 customers experiencing an outage with restoration expected by noon today.
 - One outage on Hollywood Avenue will also be restored by end of business today.
- TREES: Four downed trees (2 partial & 2 full) and a number of limbs were reported. The Police Department worked through the night clearing debris to keep the roadways open.
- FLOODING: No flooding reported.
- LAKES: Returned to normal operations and have re-established water control infrastructure.
- LIFT STATIONS: All lift stations are fully functional.
- WIND:
 - Maximum wind gust: 57 MPH
 - Average wind speed: 21 MPH
- RAINFALL: 0.54 inches (9/26 to 9/27)
- NON-EMERGENCY CALL CENTER:
 - 407-599-3494 received 158 calls between 9/26 @ 10 a.m. and 9/27 @ 8 a.m.
 - Approximately 70 messagecenter@cityofwinterpark.org emails were responded to.
- Between September 24-26, the city's [Emergency Info Facebook page](#) gained 118 new followers & reached 10,572 people.

PARKS & RECREATION

- All city parks, indoor recreation facilities and outdoor venues are open.
- Please be respectful of parks crews that are working on clean-up efforts in the area.

WASTE PRO® SERVICES

- A make-up day for missed garbage service has been scheduled for Saturday, September 28.
- Currently, there will be no interruption to Waste Pro services today, September 27.

Website cityofwinterpark.org/hurricanes Facebook facebook.com/WinterParkEmergencyInfo
X x.com/winterparkfla Nextdoor nextdoor.com citEnews cityofwinterpark.org/citEnews
Email messagecenter@cityofwinterpark.org Phone 407-599-3494

Media Contacts: Clarissa Howard [407-599-3428](tel:407-599-3428) or cell [407-948-2044](tel:407-948-2044) | Craig O'Neil [407-599-3506](tel:407-599-3506) or cell [321-303-2653](tel:321-303-2653)