

# HURRICANE IDALIA

## Winter Park storm information

### HURRICANE IDALIA UPDATE #2

Tuesday, August 29, 2023 @ 3 p.m.

#### CITY OF WINTER PARK EMERGENCY OPERATIONS CENTER

- The city's Emergency Operations Center (EOC) is at Level 2 – Partial Activation.
- The Non-Emergency Call Center [407-599-3494](tel:407-599-3494) and [messagecenter@cityofwinterpark.org](mailto:messagecenter@cityofwinterpark.org) will be activated at 8 a.m., Wednesday, August 30, to answer any non-emergency, storm-related calls.

#### CITY HALL & PUBLIC MEETINGS

- City Hall and all administrative offices will be closed Wednesday, August 30, and resume normal business hours Thursday, August 31.
- All advisory board meetings scheduled for Wednesday, August 30, have been cancelled.
- All building inspections scheduled for Wednesday, August 30, have been cancelled and will resume Thursday, August 31.

#### PARKS & RECREATION

- All city parks, indoor recreation facilities, and outdoor venues will be closed Wednesday, August 30, and will resume normal operations Thursday, August 31. Please be respectful of park crews that are working on clean-up efforts in the area after the storm.

#### CITY PREPARATIONS

- All city departments are fully staffed with additional crews on stand-by to assist in preparation, recovery and restoration efforts.
- Lift stations are functional and have been tested and checked.
- Storm drains have been actively checked, cleaned and cleared in flood prone areas to manage stormwater flow.
- The city's flood management plan calls for the alteration of lake levels in preparation for the impact of the storm. All lakes with the ability for level alterations have been lowered. This does not apply to the Chain of Lakes which are currently at normal levels.
- Below are two examples of actions taken to mitigate flooding potential:



- Lake Mendsen at Martin Luther King, Jr. Park has been drained to handle excess stormwater.



- Grass Carp barriers have been removed at Lake Berry outfall to Lake Virginia.

### **WASTE PRO®**

- There will be no yard waste pickup on Wednesday, August 30. A make-up day for yard waste only pick up has been scheduled for Saturday, September 2.
- There will be garbage pickup on Thursday, August 31.
- Any items placed at the curb can become dangerous projectiles. Please store your items in a safe place until your next regularly scheduled pick up.

### **SHELTERS**

- Orange County provides hurricane and storm emergency shelters as part of its comprehensive response to help individuals, families and communities respond to and recover from disasters. In the event of a storm, shelters will be opened as deemed necessary. Residents are asked to call [3-1-1](tel:3-1-1) if special-needs sheltering or transportation is required. For more Orange County Shelter information, please access [ocfl.net/shelters](http://ocfl.net/shelters).

### **SAFETY PRECAUTIONS**

- Do not wander outside to “sight-see” as conditions may be dangerous [live power lines may be down in areas you cannot see; storm debris scattered about; weakened tree limbs; etc.].
- Never approach a loose/dangling power line – report them immediately.
- Drive only if necessary.

### **GENERATOR SAFETY**

- DON'T run a generator in the house.
- DON'T run a generator in the garage.
- DON'T plug the generator directly into your home's main electrical system.
- DO run the generator outside in a well-ventilated area.
- DO plug individual appliances directly into the generator.

### **OUTAGES**

- Electric utility power outages [1-877-811-8700](tel:1-877-811-8700)
- Water & wastewater utilities outages [407-599-3219](tel:407-599-3219)

### **MEDIA CONTACTS**

- Clarissa Howard [407-599-3428](tel:407-599-3428) or cell [407-948-2044](tel:407-948-2044)
- Craig O'Neil [407-599-3506](tel:407-599-3506) or cell [321-303-2653](tel:321-303-2653)