

HURRICANE IAN

Winter Park storm information

HURRICANE IAN UPDATE #3

Wednesday, September 28, 2022 @ 5:15 p.m.

CITY OF WINTER PARK EMERGENCY OPERATIONS CENTER

- The city's Emergency Operations Center (EOC) is at Level 1 – Full Activation

NON-EMERGENCY CALL CENTER

- For non-emergency city storm-related questions or concerns, please email messagecenter@cityofwinterpark.org or call [407-599-3494](tel:407-599-3494).
- The Call Center is staffed 24-7 Wednesday, September 28 and Thursday, September 29.
- A determination will be made as the storm progresses for Call Center hours on Friday.

LIVE POWER OUTAGE MAP

- A live power outage map is posted at cityofwinterpark.org/hurricanes.
- If a lightning bolt appears on your parcel, the city is aware of the outage – no need to call.
- If the map does not accurately reflect your current power status, please report the issue to [1-877-811-8700](tel:1-877-811-8700).
- The data for this map is collected by our automatic-meter reading system and relies on the integrity of the system. If our meter reading system is compromised by the impacts of Hurricane Ian, the map may be disabled.
- During a major storm and especially if a curfew is enacted, please stay indoors. There may be downed lines that are still energized and can cause serious injury and possible death.

WASTE PRO®

- Due to landfill closures, there will be NO garbage or recycling pickups the remainder of this week.
- Garbage, recycling and yard waste pickups will resume next week.
- Any items placed at the curb can become dangerous projectiles. If you have carts at the curb, please store your items in a safe place throughout the duration of the storm.

CITY HALL & PUBLIC MEETINGS

- City Hall and all administrative offices will be closed until Thursday, September 29.
- The City Commission meeting scheduled for Wednesday, September 28, has been rescheduled for Thursday, October 6, at 5 p.m. Only time-sensitive agenda items will be heard on October 6.
- All advisory board meetings scheduled September 28-30 have been canceled.

PARKS & RECREATION

- All city parks, outdoor venues, and indoor recreation facilities will be closed through Thursday, September 29.

GENERATOR SAFETY REMINDERS

- Remember the 3 DON'Ts when using generators:
 1. DON'T run a generator in the house.
 2. DON'T run a generator in the garage.
 3. DON'T plug the generator directly into your home's main electrical system.
- DO run the generator outside in a well-ventilated area.
- DO plug individual appliances directly into the generator.

SHELTERS

- Residents seeking shelter are urged to do so earlier rather than later. For Orange County residents requiring a Special Needs/Medical Shelter please dial [3-1-1](tel:3-1-1) or [407-836-3111](tel:407-836-3111).
- For a complete list of shelters, addresses and important information on what to bring with you to a shelter, visit ocfl.net/shelters.

OUTAGES

- Electric utility power outages [1-877-811-8700](tel:1-877-811-8700)
- Water & wastewater utilities outages [407-599-3219](tel:407-599-3219)

MEDIA CONTACT

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