

HURRICANE IAN

Winter Park storm information

HURRICANE IAN UPDATE #5

Thursday, September 29, 2022 @ 5 p.m.

CURFEW ENDS

- The City of Winter Park's curfew expires at 5 p.m. tonight.

POWER RESTORATION

- The city currently has 2,560 customers without power.
- The city's local and contracted crews have begun restoration efforts with additional crews arriving Friday and Saturday to assist in recovery based on the following priorities:
 - Priority 1 = critical life-safety locations and critical lift stations
 - Priority 2 = largest outages repair power lines serving the largest number of customers in multiple locations
 - Priority 3 = smallest outages repair power lines serving a small number of customers at each location

FLOODING

- A number of neighborhood streets are flooded and impassable, but are starting to recover.
- It is recommended to stay on the major roadways if travel is necessary through Winter Park.
- Please stay indoors as conditions are still dangerous.
- Crews will begin clearing streets and stormwater drains as debris may wash into the system further restricting flow.

TREES

- There have been 72 reported tree incidents in city parks and rights-of-way.
- Many have been resolved and city crews working to prioritize the others.
- Please remain cautious as you travel through the city as water-soaked limbs and trees may still fall over the next week.

LAKES & WATERWAYS

- City of Winter Park is issuing an advisory for all lakes and waterways until further notice.
- The public boat ramp at Dinky Dock Beach is currently closed.
- Please refrain from recreation and contact in and around waterbodies.
- Many of these systems may have been adversely impacted by Hurricane Ian and are experiencing high water levels, potential for contamination, displaced wildlife, and submerged structures.
- For specific lake questions, please email jcordell@cityofwinterpark.org or geby@cityofwinterpark.org.

LIMIT WATER USAGE

- Due to power outages and excessive rain, saturated soil and flooding, lift stations that are used to convey sewage to wastewater treatment plants will not work or have only limited operations.
- Over use of toilet flushing or water going down drains may cause lift stations to overflow and backup into your home.
- Because of reduced pressures and limited operations of lift stations, please conserve water.
- Limit the amount of toilet flushing.
- Abstain from running dishwashers and clothes washers.
- Limit the amount of water used during a shower or the amount to fill the bathtub.
- Turn off your irrigation.
- Abstain from pressure washing, car washing, or any other outdoor use of water that is not necessary.

DEBRIS

- Until the waters subside, please do not place debris on the curb.

NON-EMERGENCY CALL CENTER

- For non-emergency city storm-related questions or concerns, please email messagecenter@cityofwinterpark.org or call [407-599-3494](tel:407-599-3494).
- The Call Center will remain staffed until Friday, September 30, at 5 p.m.

LIVE POWER OUTAGE MAP

- A live power outage map is posted at cityofwinterpark.org/hurricanes.
- If red lightning bolts appear in your neighborhood, the city is aware of the outage, there is no need to call.

WASTE PRO®

- Garbage, recycling and yard waste pickups will resume next week.

CITY HALL & PUBLIC MEETINGS

- City Hall and all administrative offices will resume regular business hours Friday, September 30.
- The City Commission will hold a [virtual](#) Work Session Friday, September 30 @ 2 p.m., to discuss storm status.

PARKS & RECREATION

- All city parks, outdoor venues, and indoor recreation facilities will remain closed Friday, September 30.

CITY OF WINTER PARK EMERGENCY OPERATIONS CENTER (EOC)

- The city's EOC will transition to Level 2 – Partial Activation at 7 p.m.

OUTAGES

- Electric utility power outages [1-877-811-8700](tel:1-877-811-8700); Water & wastewater utilities outages [407-599-3219](tel:407-599-3219)

MEDIA CONTACT

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