

info & updates

September utility bill insert

The Lost Child by Wilber Quispe Huaman

» tapestry | 2022

» Quispe is a master weaver born in the tiny village of Paccha in the Peruvian Andes.

» He formed his own weaving workshop at the age of 17 and won his first national prize at 21.

» This piece is a story from the artists' orphaned childhood where he later lived in the jungle with a merchant family and a tree became his nighttime home for a short while.

To view the city's complete online Public Art Collection, please access cityofwinterpark.org/public-art.

ATTN: Utility customers with Capital One debit cards

Due to its 2025 acquisition of Discover Financial Services, Capital One® is replacing approximately 10 million Mastercard® debit cards with Discover® cards. The issuance of the new Discover credit cards will continue in stages through the first quarter of 2026.

Customers who pay their utility bill online using Paymentus® and currently use a Capital One Mastercard debit card in their Wallet or AutoPay will need to update their payment method if Capital One notifies them of a card transition. Once you receive your new Discover debit card, you must replace your old card information in Paymentus. If your Wallet or AutoPay settings are not updated, future payments will fail.

questions & concerns

M-F » 8 a.m.–midnight | Sat-Sun » 8 a.m.–5 p.m. ET

customercare@paymentus.com | [1-800-420-1663](tel:1-800-420-1663)

Join us for CoffeeTalk

Please join your city leaders for a robust cup of informal, casual conversation (and hot coffee) at this year's CoffeeTalk series.

brewing Thursdays | 8:30-9:30 a.m. | Commission Chambers @ 401 S. Park Ave.

OCT 02	Commissioner Craig Russell
NOV 06	Commissioner Kris Cruzada
DEC 04	Commissioner Warren Lindsey
JAN 08	Mayor Sheila DeCiccio
2026	

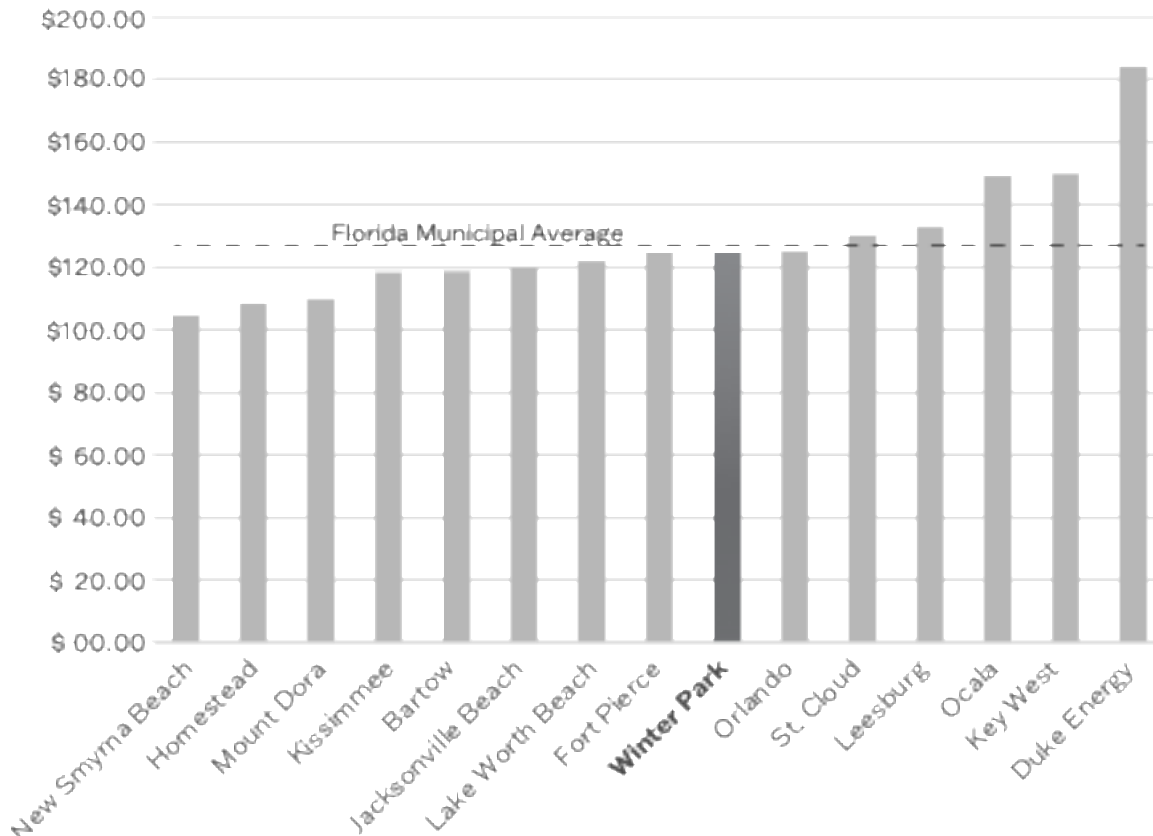
Unable to join in person? Virtual link access will be available approximately one week prior to each gathering at cityofwinterpark.org/meetings.

special thanks to our coffee provider | Barnie's Coffee Tea Co.® | live boldly. Sip wisely.

for updates on upcoming things to enjoy, please access cityofwinterpark.org/events

1,000 kWh Residential Bill Comparison: June 2025

PLEASE NOTE As part of the Fiscal Year 2026 budget, there is a proposed rate increase which would be the first rate increase in the non-fuel component of the electric bill since 2019. This is the portion of the bill that covers all costs of maintaining the system, paying the debt service, and funding the cost of capital projects such as undergrounding.



Ad for Electric Avenue EV Car Show Event

Volunteer for a city board

Current openings

- Civil Service Board
- Construction Board of Adjustments & Appeals
- Economic Development Advisory Board
- Keep Winter Park Beautiful & Sustainable Advisory Board
- Lakes & Waterways Board
- Utilities Advisory Board
- Winter Park Firefighters' Pension Board

applications

- accepted year round
- kept on file for unexpected vacancies

access application @ cityofwinterpark.org/board-app today!

Ad for Get Hooked Family Fishing Event