info & updates

May utility bill insert

Winter Park utility customers: Text to Pay & Scan to Pay now available!

The City of Winter Park is dedicated to improving the experience of its utility customers. Customers now have two new ways to easily and conveniently pay utility bills from anywhere – Text to Pay and Scan to Pay.

how does it work?

Text to Pay » customers who have a cell number on file will receive a text message containing their current balance and due date. With a one-word response, customers can instantly pay their bill by responding to the text.

Scan to Pay » customers will receive a QR code that can be taken to participating locations to pay by any method the location allows, including cash.

are these safe methods of payment?

Yes, Text to Pay and Scan to Pay are safe methods of payment.

Scan to Pay does not require contact with the payment terminal, reducing the chances of skimming, tampering or cloning.

Text to Pay does not require a physical credit card be swiped or even present. The customer will not need to share their payment details, and it is PCI compliant.

what if I want to opt out of Text to Pay notifications?

If you no longer want to receive notifications, text OPTOUT or log in to the customer portal.

Access more information at cityofwinterpark.org/billpay » FAQ

Need to get a boat permit?

annual permits are now online [+ daily permits too] cityofwinterpark.org/lakes

also available @ City Hall or Winter Park Library 401 S. PARK AVE. or 1052 W. MORSE BLVD.

annual or daily permits are required for all motorized boats on the Winter Park Chain of Lakes

Learn how to Ballroom Dance

Monday Nights 6-week session | no class May 26 Intermediate session may 12 thru June 23 @ 8:15 p.m. Winter Park Community Center 721 W. New England Ave.

please note City Hall **CLOSED monday May 26** in observance of **Memorial Day** Household garbage, recycling & yard trash **WILL** be collected.

for updates on upcoming things to enjoy, please access <u>cityofwinterpark.org/events</u>

A warm welcome to our newly elected officials

Kris Cruzada was re-elected for City Commissioner Seat 3. Warren Lindsey ran unopposed for City Commissioner Seat 4. Congratulations, Commissioners Cruzada & Lindsey!

Fertilize wisely & help protect our lakes

Fertilizers are used to help our lawns and shrubs grow, but the very compounds that help our landscapes, can cause excessive plant and algae growth in our lakes. Florida soils hold phosphorus very well, and rarely need any to be added.

preventing water pollution starts at home

- Choose phosphorus-free fertilizer year round.
- Remember that nitrogen fertilizers must be at least 65% slow release.
- Use zero nitrogen and zero phosphorus from June 1 to September 30.
- Limit each application to 1-pound total nitrogen per 1,000 square feet (maximum 3 pounds per year).
- Do not fertilize 24 hours before an expected storm or heavy rain.
- When using a broadcast spreader, it must have a spray/deflector shield to keep fertilizers off of paved surfaces.
- Do not deposit fertilizer or grass clippings on streets, driveways or in storm drains.
- Keep the curb and gutter area of the street in front of your house clean by sweeping leaves, lawn clippings and other debris off of sidewalks and driveways.
- Clean up any spills immediately.
- Keep fertilizer at least 25 feet from natural bodies of water.

get more info about fertilizer usage access <u>cityofwinterpark.org/lakes</u> under Fertilize Wisely see also City Ordinance 3180-20

Friendly reminder: shoreline alteration permits are required

Central Florida is entering the growth period for aquatic vegetation and shoreline owners who want to maintain an access corridor will need a permit to do so. Permits are required whether you do the work yourself or contract it out. Vegetation removed by contractors should be disposed of by the contractor. Please access the Shoreline Alteration Permit at <u>cityofwinterpark.org/selfservice</u>.

receive important lake news

SIGN UP FOR LAKE NOTIFICATIONS Access cityofwinterpark.org/lakes

save these dates

Friday thru June 27

what Power Your Self-Resilience Wisdom & Practice when noon to 1:30 p.m.

where Winter Park Library | 1052 W. Morse Blvd.

info <u>407-599-3479</u>

Saturday, May 17

what Fix It! Don't Pitch It

when 9 a.m. to noon

where Winter Park Events Center | 1050 W. Morse Blvd.

info <u>407-599-3479</u>

Saturday, June 14

what 20th Anniversary Celebration for Winter Park Electric

when 11 a.m. to 2 p.m.

where Winter Park Farmers' Market | 150 N. New York Ave.

info <u>407-599-3294</u>