info & updates January utility bill insert



you're invited TO THE ANNUAL

STATE CITY

20 24

WITH MAYOR PHIL ANDERSON

featuring Employees of the Year & City Commission Highlights

FRIDAY FEBRUARY 16 2024

8:30 a.m.

9 a.m.

mingle with fellow residents & visit with city departments

official program *including* Mayor's Founders' Award

Winter Park Events Center Grand Ballroom 1050 West Morse Boulevard | Winter Park

complimentary event rsvp

appreciated by Friday, **February 9 MayorsMessage@cityofwinterpark.org**

we look forward to seeing you there!

ATTENTION WINTER PARK RESIDENTS

REMIND YOUR LANDSCAPE COMPANY

BEGINNING JULY 2024

ALL internal combustion engine or motor leaf blowers WILL BE PROHIBITED within Winter Park city limits.

Gas-Powered Leaf Blower Ordinance #3230-22

states all leaf blowers can only be used:

Monday-Saturday 7 a.m. to 6 p.m. Sundays

noon to 6 p.m.

AND any debris blown into the public right of way must be removed within 30 minutes to keep our lakes healthy.



AARP Tax-Aide a free income tax preparation service

Tuesdays, Wednesdays & Thursdays @ Winter Park Library | 1052 W. Morse Blvd.

02.01.2024 through 04.11.2024 | 10 a.m. to 2 p.m.

Appointments are required and can be set up at **AARP.org/taxaide**. For more information or questions, please call **1-888-227-7669**.









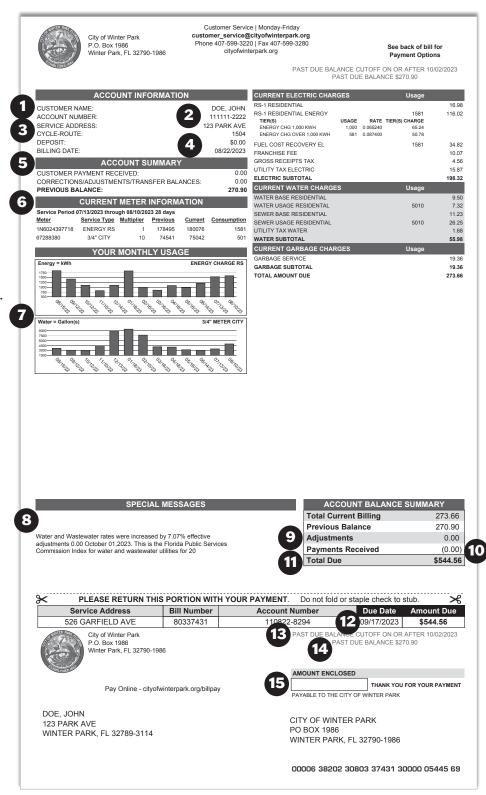


Understanding your new utility bill Winter Park utility customers' new bill design

- 1 Customer Name
 Current customer's name
 on account.
- Account Number
 Each Winter Park customer
 location is assigned a unique
 account number. Please include on
 all payments and correspondence.
 This number will change if a
 customer moves to a new
 service address.
- Service Address

 Physical location where service is provided.
- **Billing Date**Date on which your bill was created.
- A summary of payments received, corrections, adjustments or transferred balances, and previous balance.
- 6 Meter & Consumption Info Current electric and water meter information along with consumption.
- 7 Monthly Usage Graphs
 Chart(s) that compare(s) your usage from the current month to the corresponding month from the previous year.
- 8 Special Messages
 Important messages will be added here.
- Adjustments
 Any adjustment applied to your bill since your last bill.
- Payments
 Payments received since last bill.
- Total Due

 Total amount due by due date.
- Last day to submit payment and avoid service disconnection.
- Disconnection Date
 Time frame in which service(s) will be disconnected due to non-payment.



- Past Due Balance
 Any past due balance.
- Amount Enclosed
 Please indicate the payment amount enclosed.

Questions

Please contact
407-599-3220 or
customer_service@
cityofwinterpark.org