

# info & updates

January utility bill insert

## save the date

### Friday, February 16

- what** **Mayor's Annual State of the City Address**  
featuring Employees of the Year & City Commission Highlights  
hosted by the City of Winter Park
- when** 8:30 a.m. | mingle with neighbors & visit with city departments  
9 a.m. | program begins
- where** Winter Park Events Center Grand Ballroom | [1050 W. Morse Blvd.](#)
- rsvp** by Friday, February 9, to [MayorsMessage@cityofwinterpark.org](mailto:MayorsMessage@cityofwinterpark.org) for this complimentary event

## Gas-powered Leaf Blowers

### BEGINNING JULY 2024

All internal combustion engine or motor leaf blowers **will be prohibited** within the city limits [this includes all landscape companies].

The **Gas-Powered Leaf Blower Ordinance #3230-22** states all internal combustion engine or motor leaf blowers [including landscape companies] can be used:

**Monday through Saturday | 7 a.m. to 6 p.m.**

**Sundays | Noon to 6 p.m.**

Any debris blown into the public right of way must be **removed within 30 minutes** to help to keep our lakes healthy.

## AARP Tax-Aide

### A free income tax preparation service

Tuesdays, Wednesday & Thursdays at Winter Park Library | [1052 W. Morse Blvd.](#)

**February 1, 2024 through April 11, 2024 | 10 a.m. to 2 p.m.**

Appointments are required and can be set up at [AARP.org/taxaide](https://www.aarp.org/taxaide). For more information or questions, please call [1-888-227-7669](tel:1-888-227-7669).

**for updates on upcoming things to enjoy, please access**  
**[cityofwinterpark.org/events](https://www.cityofwinterpark.org/events)**

# Understanding your new utility bill

Winter Park utility customers' new bill design

- 1. Customer Name**  
Current customer's name on account.
- 2. Account Number**  
Each Winter Park customer location is assigned a unique account number. Please include on all payments and correspondence. This number will change if a customer moves to a new service address.
- 3. Service Address**  
Physical location where service is provided.
- 4. Billing Date**  
Date on which your bill was created.
- 5. Account Summary**  
A summary of payments received, corrections, adjustments or transferred balances, and previous balance.
- 6. Meter & Consumption Info**  
Current electric and water meter information along with consumption.
- 7. Monthly Usage Graphs**  
Chart(s) that compare(s) your usage from the current month to the corresponding month from the previous year.
- 8. Special Messages**  
Important messages will be added here.
- 9. Adjustments**  
Any adjustment applied to your bill since your last bill.
- 10. Payments**  
Payments received since last bill.
- 11. Total Due**  
Total amount due by due date.
- 12. Due Date**  
Last day to submit payment and avoid service disconnection.
- 13. Disconnection Date**  
Time frame in which service(s) will be disconnected due to non-payment.
- 14. Past Due Balance**  
Any past due balance.
- 15. Amount Enclosed**  
Please indicate the payment amount enclosed.

## Questions

Please contact [407-599-3220](tel:407-599-3220) or [customer\\_service@cityofwinterpark.org](mailto:customer_service@cityofwinterpark.org).



City of Winter Park  
P.O. Box 1986  
Winter Park, FL 32790-1986

Customer Service | Monday-Friday  
customer\_service@cityofwinterpark.org  
Phone 407-599-3220 | Fax 407-599-3280  
cityofwinterpark.org

See back of bill for  
Payment Options

PAST DUE BALANCE CUTOFF ON OR AFTER 10/02/2023  
PAST DUE BALANCE \$270.90

**ACCOUNT INFORMATION**

**1** CUSTOMER NAME: **2** DOE, JOHN  
ACCOUNT NUMBER: **3** 111111-2222  
**4** SERVICE ADDRESS: 123 PARK AVE  
CYCLE-ROUTE: 1504  
DEPOSIT: \$0.00  
BILLING DATE: 09/22/2023

**ACCOUNT SUMMARY**

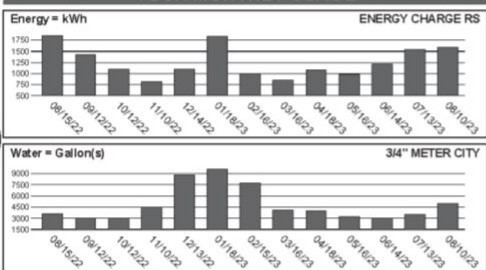
CUSTOMER PAYMENT RECEIVED: 0.00  
CORRECTIONS/ADJUSTMENTS/TRANSFER BALANCES: 0.00  
**PREVIOUS BALANCE: 270.90**

**CURRENT METER INFORMATION**

Service Period 07/13/2023 through 08/10/2023 28 days

Meter	Service Type	Multiplier	Previous	Current	Consumption
1N6024397718	ENERGY RS	1	178495	180076	1581
67288380	3/4" CITY	10	74541	75042	501

**YOUR MONTHLY USAGE**



**CURRENT ELECTRIC CHARGES**

	Usage	
RS-1 RESIDENTIAL	1581	16.98
RS-1 RESIDENTIAL ENERGY	1581	116.02
<b>TIER(S)</b>	<b>USAGE</b>	<b>RATE</b>
ENERGY CHG 1,000 KWH	1,000	0.065240
ENERGY CHG OVER 1,000 KWH	581	0.067400
FUEL COST RECOVERY EL	1581	34.82
FRANCHISE FEE		10.07
GROSS RECEIPTS TAX		4.56
UTILITY TAX ELECTRIC		15.87
<b>ELECTRIC SUBTOTAL</b>		<b>198.32</b>

**CURRENT WATER CHARGES**

	Usage	
WATER BASE RESIDENTIAL	5010	9.50
WATER USAGE RESIDENTIAL	5010	7.32
SEWER BASE RESIDENTIAL		11.23
SEWER USAGE RESIDENTIAL	5010	26.25
UTILITY TAX WATER		1.68
<b>WATER SUBTOTAL</b>		<b>55.98</b>

**CURRENT GARBAGE CHARGES**

	Usage	
GARBAGE SERVICE		19.36
<b>GARBAGE SUBTOTAL</b>		<b>19.36</b>
<b>TOTAL AMOUNT DUE</b>		<b>273.66</b>

**SPECIAL MESSAGES**

Water and Wastewater rates were increased by 7.07% effective adjustments 0.00 October 01, 2023. This is the Florida Public Services Commission Index for water and wastewater utilities for 20

**ACCOUNT BALANCE SUMMARY**

Total Current Billing	273.66
Previous Balance	270.90
Adjustments	0.00
Payments Received	(0.00)
<b>Total Due</b>	<b>\$544.56</b>

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. Do not fold or staple check to stub.

Service Address	Bill Number	Account Number	Due Date	Amount Due
123 PARK AVE	80337431	110822-8294	09/17/2023	\$544.56



City of Winter Park  
P.O. Box 1986  
Winter Park, FL 32790-1986

Pay Online - cityofwinterpark.org/billpay

DOE, JOHN  
123 PARK AVE  
WINTER PARK, FL 32789-3114

PAST DUE BALANCE CUTOFF ON OR AFTER 10/02/2023  
PAST DUE BALANCE \$270.90

**AMOUNT ENCLOSED**

THANK YOU FOR YOUR PAYMENT  
PAYABLE TO THE CITY OF WINTER PARK

CITY OF WINTER PARK  
PO BOX 1986  
WINTER PARK, FL 32790-1986

00006 38202 30803 37431 30000 05445 69