

info & updates

February utility bill insert



Updates to your utility bill

The following changes have recently been made to your utility bills:

- Replaced **Read Code** with number of **Days** in billing cycle
- Changed **Total Current Billing** to **Total Charge Amount**
- Changed **Past Due Balance** to **Previous Balance**
- Changed **Less Payments Received** to **Payments Received**

The city has received additional customer feedback requesting the return of other elements that were previously displayed on the bill. In the coming months, the following will be re-incorporated into the bills:

- Graphs providing 12 months of history for water and electric usage
- kWh tiers for residential customers [1st 1,000 kWh and kWh over 1,000] along with the rates for each tier
- Water meter size
- Unit of measure for usage [thousands of gallons, kWh, KW, etc.]
- Clear delineation of charged categories [water, sewer, electric, garbage, etc.]

These elements will help customers better understand, plan and adjust their consumption. If you have any questions, please contact customer_service@cityofwinterpark.org or **407-599-3220**.

Thank you for your patience as we continue to make improvements to your utility billing experience.

you're invited

STATE CITY 2023
OF THE

WITH MAYOR PHIL ANDERSON

Mayor's Annual State of the City Address

featuring Employees of the Year & City Commission Highlights

FRIDAY FEB 17 | 8:30 a.m. socialize with fellow residents & city departments
9 a.m. program begins | includes Mayor's Founders Award

Winter Park Events Center Grand Ballroom | 1050 W. Morse Blvd.

light breakfast bites & beverages | rsvp appreciated for this complimentary event by Friday, February 10, to MayorsMessage@cityofwinterpark.org

Election info | Commission Seat 1 & Seat 2

general election » Tuesday 03.14.23 | **run-off** » Tuesday 04.11.23 [if necessary]

early voting deadline to register » Monday 02.13.23

early voting » Monday 03.06.23 thru Friday 03.10.23 | 8 a.m. to 5 p.m.

Supervisor of Elections Office @ 119 W. Kaley St., Orlando

more info » cityofwinterpark.org/elections | 407-599-3277
cityclerk@cityofwinterpark.org



for updates on upcoming things to enjoy, please access
cityofwinterpark.org/events

March 4

what Household Hazardous Waste Dropoff

when 8 a.m. to noon

where please check for location @ cityofwinterpark.org/events

info 407-599-3450

NO contractors » residents ONLY

- Bring proof of city residency [driver's license or utility bill statement]
- Keep in original containers with original labeling [unknown items will not be accepted]
- Take prescription meds to the Public Safety Facility [500 N. Virginia Ave., 8 a.m. to 5 p.m., Monday thru Friday]

services provided by Waste Pro® & A-1 Assets, Inc.

March 5

what St. Patrick's Day Parade

when 2 to 4 p.m.

where along Park Avenue, downtown Winter Park

info 386-785-6965

March 17-19

what Winter Park Sidewalk Art Festival

when 9 a.m. to 6 p.m. Friday & Saturday
9 a.m. to 5 p.m. Sunday

where Park Avenue & Central Park downtown Winter Park

info WPSAF@wpsaf.org | 407-644-7207

A quick look back at 2022

February is a great month to be reminded of many reasons why we love Winter Park. Here are a few examples of actions taken in 2022 that continue to make the city such a wonderful place to live and/or work. Last year, your city staff and elected officials:

- Completed the first full year of operation of our nationally recognized, award-winning, new state-of-the-art Winter Park Library & Events Center.
- Purchased 94 acres of parkland, known as the Winter Park Pines Golf Club (WP18).
- Purchased the former veterinary office on Howell Branch Road near Temple Drive to be renovated (beginning in 2023-2024) as the new Building & Permitting Services Department offices.
- Swapped properties on Swoope Avenue that yielded \$1 million for the city. This sell/swap agreement with Elevation Plaza, LLC, will provide the opportunity for a new 10,000-square-foot Class A office building to be built and added to the city's tax rolls.
- Hired four new department heads:
 - Jeff Briggs – Planning & Zoning [formerly Principal Planner]
 - Gloria Eby – Natural Resources & Sustainability
 - Charles Ramdatt – Public Works & Transportation
 - Tim Volkerson – Police Chief [formerly Division Chief]
- Officially became a Certified Local Government for Historic Preservation.
- Constructed and dedicated the new Central Park Main Stage.
- Responded to and continue to recover from two severe weather events: Hurricane Ian and Tropical Storm Nicole.

Your city team is looking forward to 2023 being another meaningful year for the City of Winter Park as they:

- Continue discussion about the future of the former library site.
- Kick off the Florida Department of Transportation study on measures that can be taken to make Aloma Avenue/Brewer's Curve safer for travelers.
- Begin construction of the new park at the former Progress Point property.
- Make additional improvements to Martin Luther King, Jr. Park; and
- Continue many more exciting projects, events and initiatives.

More information about current city projects, events and programs can be found at cityofwinterpark.org.