

info & updates

February utility bill insert

Updates to your utility bill

The following changes have recently been made to your utility bills:

- Replaced **Read Code** with number of **Days** in billing cycle.
- Changed **Total Current Billing** to **Total Charge Amount**.
- Changed **Past Due Balance** to **Previous Balance**.
- Changed **Less Payments Received** to **Payments Received**.

The city has received additional customer feedback requesting the return of other elements that were previously displayed on the bill. In the coming months, the following will be re-incorporated into the bills:

- Graphs providing 12 months of history for water and electric usage.
- kWh tiers for residential customers [1st 1,000 kWh and kWh over 1,000].
along with the rates for each tier.
- Water meter size.
- Unit of measure for usage [thousands of gallons, kWh, KW, etc.].
- Clear delineation of charged categories [water, sewer, electric, garbage, etc.].

These elements will help customers better understand, plan and adjust their consumption. If you have any questions, please contact customer_service@cityofwinterpark.org or [407-599-3220](tel:407-599-3220).

Thank you for your patience as we continue to make improvements to your utility billing experience.

You're invited | State of the City 2023 with Mayor Phil Anderson

Mayor's Annual State of the City Address featuring Employees of the Year & City Commission Highlights

FRIDAY, FEBRUARY 17

8:30 a.m. socialize with fellow residents & city departments

9 a.m. program begins | includes Mayor's Founders Award

Winter Park Events Center Grand Ballroom | [1050 W. Morse Blvd.](#)

light breakfast bites & beverages

rsvp appreciated for this complimentary event by Friday, February 10, to

MayorsMessage@cityofwinterpark.org

Election info | Commission Seat 1 & Seat 2

qualifying* » begins Tuesday 01.17.23 @ noon & ends Tuesday 01.24.23 @ noon

*At time of qualifying, candidates must be qualified elector and reside within Winter Park city limits. To obtain a candidate package, please contact the City Clerk's office via the email or phone number below.

general election » Tuesday 03.14.23

run-off election [if necessary] » Tuesday 04.11.23

more info » cityofwinterpark.org/elections | cityclerk@cityofwinterpark.org | [407-599-3277](tel:407-599-3277)

for updates on upcoming things to enjoy, please access cityofwinterpark.org/events

save these dates

March 4

what Household Hazardous Waste Dropoff

when 8 a.m. to noon

where please check for location @ cityofwinterpark.org/events

info [407-599-3450](tel:407-599-3450)

NO contractors » residents ONLY

- Bring proof of city residency [driver's license or utility bill statement].
- Keep in original containers with original labeling [unknown items will not be accepted].
- Take prescription meds to the Public Safety Facility [[500 N. Virginia Ave.](#), 8 a.m. to 5 p.m., Monday thru Friday].
- Services provided by Waste Pro® & A-1 Assets, Inc.

March 5

what St. Patrick's Day Parade

when 2 to 4 p.m.

where along Park Avenue, downtown Winter Park

info [386-785-6965](tel:386-785-6965)

March 17-19

what Winter Park Sidewalk Art Festival

when 9 a.m. to 6 p.m. Friday & Saturday

9 a.m. to 5 p.m. Sunday

where Park Avenue & Central Park downtown Winter Park

info WPSAF@wpsaf.org | [407-644-7207](tel:407-644-7207)

A quick look back at 2022

February is a great month to be reminded of many reasons why we love Winter Park. Here are a few examples of actions taken in 2022 that continue to make the city such a wonderful place to live and/or work. Last year, your city staff and elected officials:

- Completed the first full year of operation of our nationally recognized, award-winning, new state-of-the-art Winter Park Library & Events Center.
- Purchased 94 acres of parkland, known as the Winter Park Pines Golf Club (WP18).
- Purchased the former veterinary office on Howell Branch Road near Temple Drive to be renovated (beginning in 2023-2024) as the new Building & Permitting Services Department offices.
- Swapped properties on Swoope Avenue that yielded \$1 million for the city. This sell/swap agreement with Elevation Plaza, LLC, will provide the opportunity for a new 10,000-square-foot Class A office building to be built and added to the city's tax rolls.
- Hired four new department heads:
 - Jeff Briggs – Planning & Zoning [formerly Principal Planner]
 - Gloria Eby – Natural Resources & Sustainability
 - Charles Ramdatt – Public Works & Transportation
 - Tim Volkerson – Police Chief [formerly Division Chief]
- Officially became a Certified Local Government for Historic Preservation.

- Constructed and dedicated the new Central Park Main Stage.
- Responded to and continue to recover from two severe weather events: Hurricane Ian and Tropical Storm Nicole.

Your city team is looking forward to 2023 being another meaningful year for the City of Winter Park as they:

- Continue discussion about the future of the former library site.
- Kick off the Florida Department of Transportation study on measures that can be taken to make Aloma Avenue/Brewer's Curve safer for travelers.
- Begin construction of the new park at the former Progress Point property.
- Make additional improvements to Martin Luther King, Jr. Park; and
- Continue many more exciting projects, events and initiatives.

More information about current city projects, events and programs can be found at [cityofwinterpark.org](https://www.cityofwinterpark.org).