

info & updates

January utility bill insert

Final CoffeeTalk to espresso your thoughts

JANUARY 11 @ 8:30 a.m. | City Manager Randy Knight
Commission Chambers City Hall, 2nd floor | [401 S. Park Ave.](#)
both in-person & virtual audiences are welcome

Ad for Love, your Library event

save the date

Friday, February 17

- what** **Mayor's Annual State of the City Address**
featuring Employees of the Year & City Commission Highlights
hosted by the City of Winter Park
- when** 8:30 a.m. | mingle with neighbors & visit with city departments
9 a.m. | program begins
- where** Winter Park Events Center Grand Ballroom | [1050 W. Morse Blvd.](#)
- rsvp** by Friday, February 3, to MayorsMessage@cityofwinterpark.org for this complimentary event

election info

Commission Seat 1 & Seat 2

qualifying* » begins Tuesday 01.17.23 @ noon & ends Tuesday 01.24.23 @ noon

*At time of qualifying, candidates must be qualified elector and reside within Winter Park city limits. To obtain a candidate package, please contact the City Clerk's office via the email or phone number below.

general election » Tuesday 03.14.23

run-off election [if necessary] » Tuesday 04.11.23

more info » cityofwinterpark.org/elections | cityclerk@cityofwinterpark.org | [407-599-3277](tel:407-599-3277)

for updates on upcoming things to enjoy, please access

cityofwinterpark.org/events

Winter Park Emergency Utility Assistance Program

The City of Winter Park realizes that tragedy can strike at any time. Whether it is a personal or family crisis, city residents can suddenly find themselves at the risk of unpaid bills and losing their utility service among other things. To help city residents through these times of struggle, the city created the "Winter Park Emergency Utility Assistance (EUA) Program," to provide emergency assistance to those in need.

Because emergencies happen unexpectedly and suddenly, this program gives neighbors the chance to help neighbors through donations to the program. All donations are collected by the City of Winter Park and turned over to United Way 2-1-1 for distribution. United Way 2-1-1 is a department of the Heart of Florida United

Way, a local, non-profit community assistance agency that has partnered with the city to help customers locate an agency near their home so eligibility and need may be determined.

Donations can be made in three ways...

1. A monthly contribution added to your utility bill.
2. A one-time contribution payable to the City of Winter Park Emergency Utility Assistance Program.
3. Through your current United Way donation by designating specific funds to the City of Winter Park Emergency Utility Assistance program.

If you would like to contribute to the Winter Park EUA Program to help your neighbors in need, fill out the enrollment form {right} and mail in or drop off at City Hall located at 401 S. Park Ave. You can also contribute by visiting cityofwinterpark.org/EUA or request a form to be mailed to you by calling **407-599-3220**.

If you are a Winter Park utility customer who is experiencing a financial emergency and in need of assistance, please call United Way 2-1-1. A household can receive a maximum benefit of \$650 in a one-year period. This program was created specifically for those customers experiencing a temporary financial hardship as a result of an emergency, not for customers with chronic or long-term financial needs.

For more information about the EUA Program, please contact Utility Billing Customer Service at **407-599-3220** or **customer_service@cityofwinterpark.org**. If you are a Winter Park utility customer in need of assistance, please call United Way 2-1-1 or access **hfuw.org/utilities**.

Yes, I would like to contribute to The City of Winter Park Emergency Utility Assistance Program.

I hereby authorize the City of Winter Park to add the pledge amount indicated below to my next monthly bill and continue to do so until the program is discontinued or until I notify them in writing that I no longer wish to participate. I understand that my contributions are 100% tax-deductible. *(NOTE: The receipt portion of the bill should be kept for your records.)*

Name _____

Address _____

City, State, ZIP _____

Account # _____

Amount of monthly donation (please check one): \$1 \$2 \$5 Other \$_____

Signature _____ Date _____

Please drop this form in the mail to:

City of Winter Park Emergency Utility Assistance Program
401 S. Park Ave. | Winter Park, FL 32789

Thank you for your support!