

The flip side

■ Thank you to Faith at our utility company in Winter Park who assisted when I became frantic over my recent bill that was more than \$400 when normally it is about \$80. She reviewed my account and determined the bill excess was due to my irrigation-system usage. She had someone go by my home and temporarily turn off the irrigation water.

■ Thanks to the couple from Davenport who paid for my husband's park ticket when I went free for my birthday. It made our day wonderful.

■ I noticed that when you tip the wheelchair assistants at the airport you get better service.