Winter Park Library Statistical Report Q4 FY24

The metrics reported below are utilized in Library Journal's (LJ) *Index of Public Library Service* and the scores assigned in LJ's *America's Star Libraries*. LJ Index scores and Star ratings are based on data reported annually by public libraries to their state library agencies and compiled nationally by the Institute of Museum and Library Services (IMLS).

The Index scores measure the levels of per capita library service delivery relative to peer libraries nationally. Per capita measures reflect the relative prevalence of library services and library utilization compared with the population being served. The scores do not indicate the quality, effectiveness, or value of library services, nor whether the quantities of services provided sufficiently address community needs. Our library examines these important issues locally by routinely surveying residents, tracking multiple additional data points, and receiving feedback through community outreach and social media engagement.

	July 1 – Sept 30 2024	July 1 – Sept 30 2023	July 1 – Sept 30 2022	July 1 – Sept 30 2021	July 1 – Sept 30 2020*
Visitors	52,418	42,210	37,378	15,065	10,187
Attendance	20,635	14,378	10,906	6,125	7,411
Physical Circulation	147,413	161,199	107,678	74,670	55,022
Digital Circulation	21,967	18,832	16,902	14,616	16,514
Computer Sessions	2,848	3,479	3,678	1,233	795
Wifi Sessions	29,778	29,612	23,846	8,091	2,384
Database Utilization	5,901	4,179	4,498	5,464	11,656
Trustees residing in WP	26	23/25	23/25	22/25	22/25

The 2022 Star library scores are based on fiscal year 2020 data. Our 2022 score is 836; compare this to Orange County Library System at 519. Our score places us second of any library in the state behind only New Port Richey Public Library (984). There are currently no Star libraries in Florida.

The Library was closed to the public due to the pandemic from March 17, 2020 to June 1, 2020, but made curbside service available beginning May 18, 2020.

On an annual basis, the Library will be able to provide benchmark comparisons with peer libraries locally and nationally.