

# Utilities Advisory Board



**November 12, 2013 at 12:00 p.m.**

Welcome Center •  
151 W. Lyman Avenue • Winter Park, Florida

## 1 call to order

- Approve October 8, 2013, minutes
- Citizen Comments

## 2 new business

- Fairbanks Ave. Septic Tank Incentives

## 3 action items

## 4 reports/discussion

- Financials – Wes Hamil
- Graphs – W/WW and Electric
- W/WW Report
- Electric Utility Report
  - Reliability
  - Fuel Cost Recovery
  - Duke Territorial Agreement
  - Power Supply Update
  - Duke Transmission update
- Utility Billing
- Communications
- Customer Feedback

## 5 adjourn

Next meeting date – December 10, 2013

## appeals & assistance

"If a person decides to appeal any decision made by the Commission with respect to any matter considered at such meeting or hearing, he/she will need a record of the proceedings, and that, for such purpose, he/she may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based." (F. S. 286.0105).

"Persons with disabilities needing assistance to participate in any of these proceedings should contact the City Clerk's Office (407-599-3277) at least 48 hours in advance of the meeting."