



fiscal year
2014
city of **winter park**
REPORT CARD

Wonder how your city is performing? Throughout Fiscal Year (FY) 2014, key indicators were collected to track the City of Winter Park's performance across a number of categories. Inside you will find how the city measures up to its top priorities.

objectives

- 1.** Exceptional quality of life
- 2.** Intelligent growth & development
- 3.** Fiscal stewardship
- 4.** Public health & safety
- 5.** Investment in public assets & infrastructure

Find the complete listing of the city's performance measurements at cityofwinterpark.org/pm.

Be the best place to live, work and play in Florida
for today's residents and future generations.

911 calls answered within 10 seconds

quarter	first	second	third	fourth
within 10 sec	97%	98%	97%	98%
call volume	5527	6205	6284	5804

goal answer 95% or more 911 calls within 10 seconds

objective Public health & safety

Police priority #1 response times

quarter	first	second	third	fourth
response times	0:01:52	0:02:18	0:02:41	0:02:33
call volume	70	69	93	63

goal respond under 3 minutes

objective Public health & safety

Fire service response times

quarter	first	second	third	fourth
response times	0:08:09	0:07:37	0:07:35	0:07:37
call volume	23	25	10	13

goal respond under 12 minutes, 20 seconds

objective Public health & safety

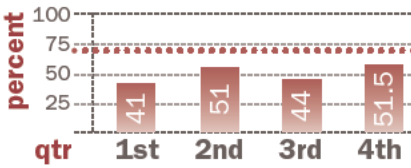
Medical EMS response times

quarter	first	second	third	fourth
response times	0:07:24	0:07:14	0:07:05	0:07:12
call volume	855	874	818	611

goal respond under 12 minutes

objective Public health & safety

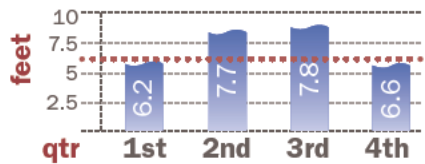
Code Compliance cases resolved in 30 days



goal resolve 70% of cases within 30 days

objective Public health & safety

Average lake clarity



goal clarity of 6.5 feet or more

objective Investment in public assets & infrastructure

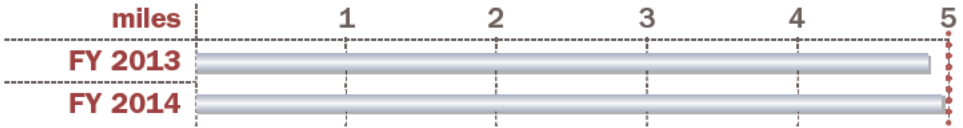
..... goal line

Tree plantings

quarter	first	second	third	fourth
trees planted	78	60	97	119

objective quality of life

New electric lines underground



goal 5 miles

objective Investment in public assets & infrastructure

SAIDI

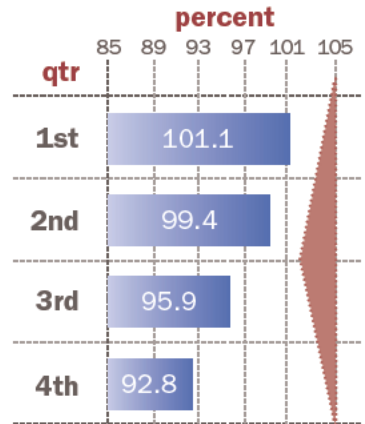
fiscal year	2013	2014
minutes	72.7	65.3

goal less than 60 minutes

objective Investment in public assets & infrastructure

SAIDI is the average outage duration for each customer served

Winter Park Electric vs. Duke Energy®



goal rates less than 105% of Duke Energy

objective Fiscal stewardship

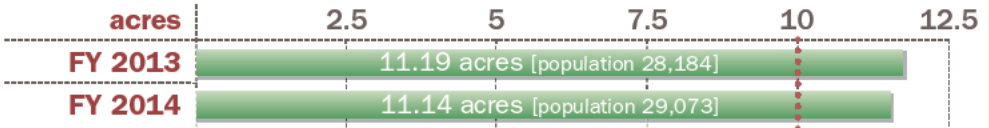
Parks maintenance costs



goal \$8,500 per acre

objective Fiscal stewardship

Parks acreage per 1,000 people



goal greater than 10 park acres per 1,000 people

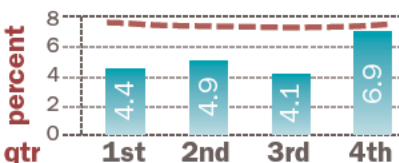
objective Exceptional quality of life

Roads paved

The city completed **4.5 miles** of road improvements, that includes bricking and repaving, only using **90 percent** of the **\$370K** for materials budgeted in **FY 2014**.

objective Investment in public assets & infrastructure

Retail vacancies FY 14

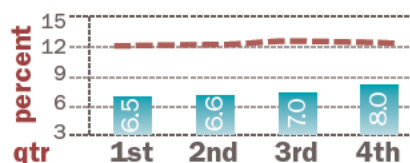


goal less than regional rate

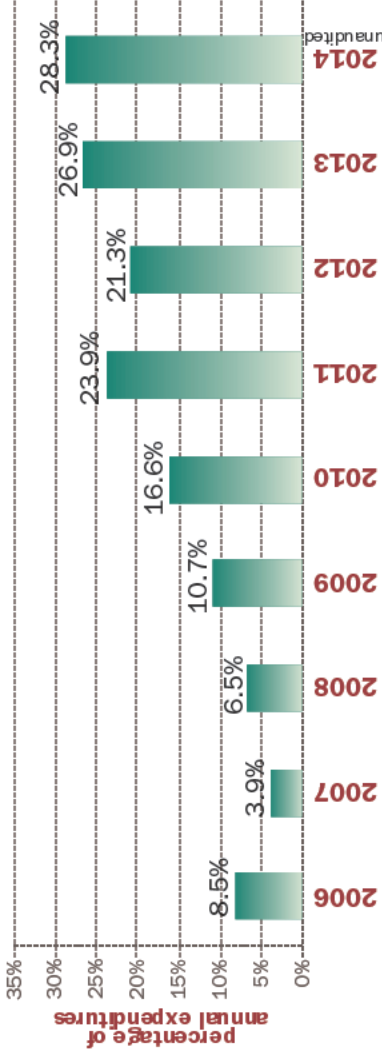
objective Intelligent growth & development

----- regional vacancy rate

Office vacancies FY 14



General Fund cash reserves



objective Fiscal stewardship



401 South Park Avenue
Winter Park, FL 32789

Governments hold cash in reserve for a variety of reasons. Often money is set aside to prepare for emergencies, such as natural disasters or unrealized revenues. Reserves may also be accumulated to fund specific projects or to position the city to take advantage of matching grants or land purchase opportunities.