



City of Winter Park

Toilet Retrofit Rebate Policy

PURPOSE

The intent and purpose of the Toilet Retrofit rebate policy is to reduce the amount of indoor water usage by Winter Park Utility customers through the conversion of older medium and high flow toilets with new High Efficiency Toilets (H.E.T.) not exceeding 1.28 gallons per flush (gpf).

DEFINITIONS

- A) High Efficiency Toilet (HET) – (1994 – current) refers to toilets rated for 1.28 gallon per flush (gpf) or less
- B) Medium Volume – (1984-1993) refers to toilets rated for 3.5 gallons per flush (gpf)
- C) High Volume – (Pre- 1984) refers to toilets rated for 6.0 gallons per flush (gpf)

REQUIREMENTS

The following guidelines have been established to qualify Winter Park Utility Customers for receipt of a Low Flow toilet rebate:

- Applies to replacement of existing medium and high flow toilets installed **prior to 1993**, within Winter Park Utility Service Area. The rebate program applies to new toilets not exceeding 1.28 gallons of water per flush. The rebate applies only to High Efficiency Toilets listed on the EPA Water Sense products list. Log on the EPA's website at http://www.epa.gov/watersense/product_search.html to find approved toilets.
- Applicants must be a Winter Park Utility Customer to be eligible.
- The customer must provide a copy of the sales receipt for each H.E.T., up to three (3) per household (account address), to verify the purchase by that customer at that address. The rebate does not cover the cost of additional parts, seat or labor for installation.
- Rebate program is limited to residential customers.
- Winter Park Utilities reserves the right to inspect the toilet installation for verification purposes.
- Rebate does not apply to new construction, room additions, or replacement of existing High Efficiency toilets or 1.6 gallon per flush toilets.

REBATE

Provided the applicant meets the criteria listed above, a credit to the customer's utility bill will be made within three (3) bill cycles.

High Efficiency Toilet Rebate credits will be issued up to \$100.00 for each qualified High Efficiency Toilet (HET) installed for a maximum of \$300.00.

DURATION

The rebate program will begin October 1, 2008. The program will continue as long as funding is available. Continuation of the rebate program is based on approval of the City of Winter Park Commission. The rebate program is not retroactive.

APPEALS

Any applicant who disputes the decision of the City of Winter Park Utilities regarding the eligibility for a rebate must submit their comments in writing to the City of Winter Park, Water - Rebate Coordinator, 401 Park Avenue S., Winter Park, Florida 32789.