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cityofwinterpark.org

Water & Wastewater Utilities

August 30, 2024

Dear Water Utility Customer,

The City of Winter Park is committed to ensuring the safety and quality of your drinking water. As required by the Environmental Protection Agency (EPA), the Water & Wastewater Utilities Department is currently developing an inventory of water service lines (city- and privately-owned) to determine if the lines are lead, non-lead or unknown. As part of this inventory, city staff may visit your property to access your meter box in order to determine the material of your water service lines. If you know what your service lines are made of, you can assist the city in this effort by completing an online survey accessed at cityofwinterpark.org/leadcopper.

What you need to know

- **Lead and Copper Rule:** The EPA's Lead and Copper Rule was created to reduce exposure to lead and copper in drinking water after determining lead has adverse health effects.
- **Our Water Source:** The City of Winter Park draws water from the Floridan Aquifer, which naturally contains no lead. Our water treatment plants and distribution system piping are also free from lead.
- **Our Diligence:** Throughout our system's installation, replacement, inspection and upgrades, no lead piping has been found by our city employees.
- **Homes built after 1989:** Due to building code changes, these homes do not have lead service lines.

Why this inventory matters

- **Recent rule revisions:** The EPA has recently updated the Lead and Copper Rule which requires all public drinking water utilities to provide an initial water service line inventory.
- **Our goal:** To determine whether your water service lines (both city- and privately-owned) are made of lead, non-lead, or if the material is unknown.

Notification process

- In the unlikely event that your lines are identified as lead, you will be notified immediately.
- Properties with non-lead service lines will not receive further correspondence.
- If your service lines have not yet been identified by city staff, it is classified as unknown. Therefore, you will receive an additional letter by mail in October.

Additional information

- On Wednesday, October 16, we will publish a web-based interactive map at cityofwinterpark.org/leadcopper. This map will indicate the service line material (lead, non-lead, or unknown) for both city- and privately-owned sides of the meter.
- The web page also includes a short informational video about the city's efforts to compile the water service line inventory, a quick property owner survey, and FAQs.

City staff is diligently working to complete this water service line inventory of approximately 25,000 service lines. Your patience during this process is appreciated. If you have any questions, please contact leadandcopper@cityofwinterpark.org or 407-599-3219.

Sincerely,

City of Winter Park
Water & Wastewater Utilities Department