Urban Forestry
Frequently Asked Questions

What does the “YELLOW SLASH” on a right of way (ROW) tree mean?
The tree has been marked for removal.

When will the tree in front of my home be removed?
If the tree has been marked for removal, then it has been prioritized based upon the condition assessment of the tree and will be addressed accordingly. We cannot give an exact date for the removal.

I have a tree that is on/near a power line, who do I talk to regarding trimming/removal?
Please contact the city’s Urban Forestry Division at 407-599-3325.

My tree looks “SICK” what should I do?
If the tree is on private property you should contact an I.S.A. Certified Arborist to diagnose the condition of your tree. The web site to locate an I.S.A. Certified Arborist is http://www.isa-arbor.com. If the tree is in the ROW leave a message and the urban forestry department will assess the tree.

The limbs from a city tree are growing over my house, what should I do?
The current city ordinance states that pruning over private property is the homeowner’s responsibility.

The limbs from my neighbor’s tree are hanging over my property what should I do?
Tree limbs beyond the property line are your responsibility if you want them pruned. We suggest that you discuss with your neighbor your intent of pruning the limbs that are encroaching your property.

The ROW tree in front of my home has low limbs hanging over the street/sidewalk, who is responsible for pruning the limbs?
The city will assess the condition/clearance of the tree and determine if any pruning is required to correct the condition/clearance.
There is a ROW tree/tree limb blocking the road/driveway/sidewalk, who is responsible for addressing the problem?
The city will remove the obstruction from the road/driveway/sidewalk.

Can you recommend a tree company to prune/remove my trees?
The city suggests you contact an I.S.A. Certified Arborist to prune/remove your tree. The web site to locate an I.S.A. Certified Arborist is http://www.isa-arbor.com.

Will the stump from the dead ROW tree be removed?
The stump will be removed within approximately two weeks of the tree removal.

Will the removed from the ROW be replaced?
The urban forestry staff will make every effort to replace the tree where possible if site conditions and infrastructure criteria allow for replacement.