

CITY OF WINTER PARK ECONOMIC DEVELOPMENT RESOURCE GUIDE

FEBRUARY 2022

A GREAT PLACE TO START YOUR BUSINESS

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Winter Park is the city of arts and culture, cherishing its traditional scale and charm while building a healthy and sustainable future for all generations.

WELCOME

Renowned by its copious array of stately trees, warm temperatures, and gracefully rolling lakes, the City of Winter Park has positioned itself as a surreptitiously attractive community. Originally developed in the late 1800s as a winter resort for northerners seeking a park in the winter, today it maintains itself as a thriving community that blends a rich living experience with an inviting tourist community against the backdrop of historical gallantry and brick-lined streets.

Home to a little over 30,000 residents, Winter Park is celebrated for its world-renowned shopping districts and long-standing commitment to arts, history, and culture. Local businesses, established and preserved through several generations, have become a complement to new companies relocating to this flourishing community. Boasting a favorable taxing structure and one of the lowest property tax rates in the region, Winter Park is an advantageous location for any business.

Winter Park prides itself as being a walkable community with a distinct and elegant aesthetic that encourages the interplay between residents, visitors, and business owners, which is perfect for an increasingly connected world. Winter Park is committed to maintaining steady growth while preserving the many elements that make the city a prime location for business relocation, business expansion, and overall economic health. Ultimately, Winter Park looks forward to creating meaningful pathways for businesses to blossom within the community and maximize business success.

Please take a moment to explore and learn about our socioeconomic characteristics, business incentives, services, and our exceptional quality of life. If you are interested in moving to Winter Park, the Economic Development/CRA Department would be happy to provide you with local contacts to meet all your needs. If you require customized information or require further assistance, please contact the department at 407.599.3217.

Top 4 Reasons Why Winter Park is the Premier Business Community

Comprehensive city and business development services, financial incentives, and proximity to capital resources.

Access to highly educated workforce and talent to help grow your company.

Strong network of business support groups and partnership opportunities.

Proven track record of success & promising outlook for new business in this post-COVID, diverse economy.

ECONOMIC OVERVIEW

The Winter Park economy is comprised of local, state, and global businesses that all demonstrate a vested interest in the preservation of the local community. What sets the City of Winter Park apart from other areas in Florida is the area's deep-rooted commitment to preserving its identity while maintaining strategic and responsible growth trends. Winter Park's inviting and productive culture, sustainable infrastructure, strong roster of municipal services, and stable economic environment make the city a highly sought-after community for local and international business investments.

Winter Park is conveniently located in the heart of central Florida with convenient access to Interstate 4 (I-4), U.S. Highway 17-92 (17-92) as well as the Amtrak and SunRail rail station, which provides prime access for local commuters.

Winter Park consists of a strong structure of business support groups and networking opportunities, which fosters a tradition of success and economic innovation.

Winter Park is home to a variety of businesses. However, based on recent location quotient (LQ) data, the top three target industries that are unique and specialized to this area include real estate, professional services, and education. Neverthleess, the city is an ideal place for a wide range of occupational clusters to live and work.

TARGET INDUSTRIES



COMMUNITY PROFILE

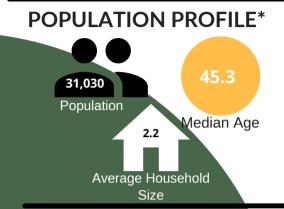
The City of Winter Park serves a robust community of business owners, families, college students, and working adults interconnected through a variety of different social and economic classes, cultural identities, and many other walks of life. The demographics data for the City of Winter Park represent a vibrant City that is home to affluent, well educated, professional families.

No Personal Income Tax Personal Property Tax

Millage Rate 16.3156

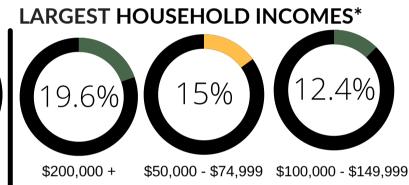
Sales Tax

6.5%

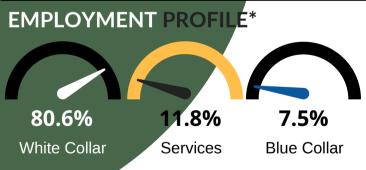


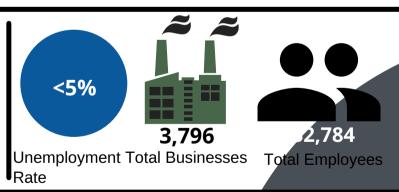
77% 6% 3% 11% Black or White African American Asian Hispanic or Latino

\$81,065 \$58,645 \$145,990 Median HouseholdPer Capita IncomeAverage Household IncomeIncome

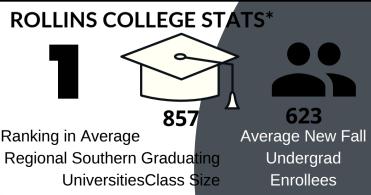


8.8% Percentage of families below the poverty level, compared to an Orange County average of 12.6%





4.6% No High School Diploma 13.7% High School/GED 21.2% Some College/Associate's 60.6% Bachelor's/Post-Graduate Degree



Source: U.S. Census Bureau, Census 2010 Summary File 1. Esri forecasts for 2021 and 2016

Source: Integrated Postsecondary Education Data System. Enrollment/Graduate data averaged from 2014-2020

*Data is subject to changes as a result of new information, change in process requirements for data colle<mark>ction, and availability of resources.</mark>

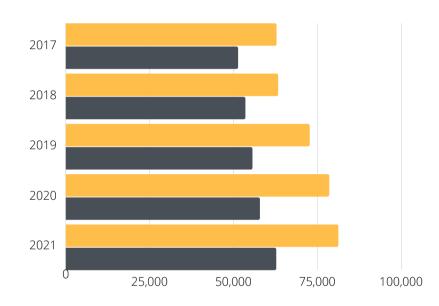
COMMUNITY PROFILE

POPULATION

Winter Park has seen stable population growth demonstrating a 1.3% increase to 30,630 from 2019-2020, representing an average annual rate of 1.1% growth. Over the same period, Orange County's population increased by 3%, with average annual growth rate of 2 percent.

MEDIAN HOUSEHOLD INCOME

Median Household Income for Winter Park is \$81,065 a nearly 30% premium over Orange County. Overall growth in income has steadily increased over the last few years and is projected to increase by approximately 12% over the next five years. Furthermore, with an average household income over \$100,000, the city is an attractive demographic for relocating businesses. Winter Park's higher than average income levels are due primarily to the concentration of jobs in higher wage paying industries such as health care, financial services, and real estate.

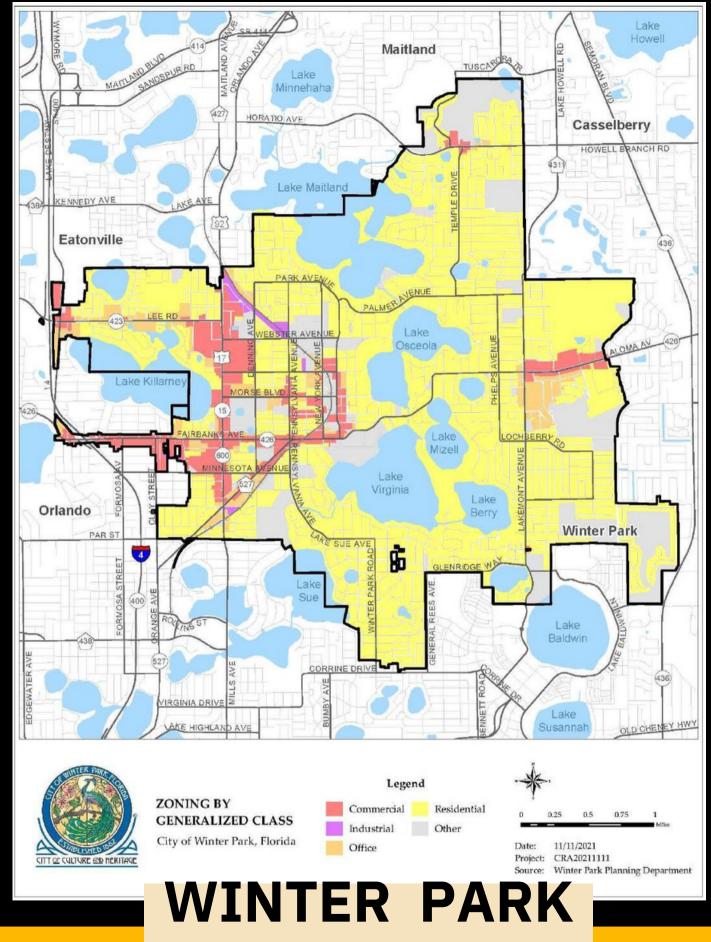


EDUCATIONAL ATTAINMENT

With more than 83% of the population age 18+, over 32% of the population with a college degree, and 28% of the population with an advanced graduate level degree, Winter Park has a highly educated population and boasts some of the region's most well-known educational institutions. Rollins College is a well-known, regionally accredited, highly ranked liberal arts college, that graduates over 800 new students a year—a graduating class dominated by its business, marketing, and social science majors. Thus, Rollins College serves as the heartbeat of the Winter Park workforce and provides a plethora of opportunities for new businesses seeking to call Winter Park home.

WINTER PARK WORKFORCE

Winter Park strives to create new opportunities to expand its workforce and support local businesses. As such, approximately 97% of the total Winter Park population is employed, boasting a 2.6% unemployment rate—1.7% lower than Orange County. With a booming Services industry and thriving Financial and Real Estate industries, Winter Park is a great location for business seeking expansion.



ZONING MAP



BUSINESS INCENTIVE PROGRAMS

The City of Winter Park aims to remain competitive among surrounding communities and therefore offers a wide range of programs that can help your business relocate to and grow in our community. Please contact the Economic Development Department for more information about these programs.

TARGET INDUSTRY ENHANCEMENT (TIE) PROGRAM

The purpose of the TIE Program is to promote the expansion, growth, and development of high wage jobs and maintain the City of Winter Park's competitiveness as a location for major employers, incentivizing continued long-term investment and involvement in the community. Any private company desiring to locate within the municipal boundaries of the City of Winter Park that meets the Program Guidelines is eligible to apply.

WINTER PARK BUSINESS FACADE PROGRAM

The City of Winter Park established the Business Façade Matching Grant program to provide a financial incentive to property and business owners to renovate and reinvest in the exterior of their business or commercial property. Eligible businesses must be located within the city limits of Winter Park. For more information on Winter Park's business incentives, please contact our Economic Development contact at 407.599.3225.

BUSINESS ASSISTANCE

The City of Winter Park is open for business. Boasting a convenient location in the heart of the fast-growing Metro Orlando area while setting itself apart from its neighbors with its small-town charm, superior level of service, low tax rates, and a proven track record of commercial success, Winter Park is *the* location for new businesses.



The mission of the Winter Park Chamber of Commerce is to develop, promote and sustain a vital, thriving business climate throughout the community and to initiate, support and enhance the civic, educational and economic well-being of the area. For more information go to www.WinterPark.org.

Dedicated to fostering new business ideas, supporting business growth, and providing resources to the small business in Central Florida. The National Entrepreneur Center provides a single location where small businesses can access a variety of business resources, technology, research tools and support organizations that can provide: free one-on-one business coaching, low-cost seminars, networking events, access to business building tools and resources, certification assistance for minority owned businesses, connections to procurement opportunities, and publicity opportunities. For more information go to www.nationalec.org.

The Florida Virtual Entrepreneur Center is a free web portal designed to connect entrepreneur with business support organizations, programs and service providers who can support their new or growing business. The Virtual Entrepreneur Center provides useful links to service providers, latest business resources, and other agencies to support starting up, expanding or relocating your business. To learn more go to www.flvec.com.

GrowFL provides companies, at no cost, a suite of high-end, high-speed technical assistance and business resources to companies that have grown beyond the startup phase and need access to information and decision-making tools typically only available to larger companies. The goal of the Florida Economic Gardening Technical Assistance Program is to stimulate investment in Florida's economy by providing technical assistance for expanding businesses in the state. For more information go to www.growfl.com.

BizLink Orange, powered by the National Entrepreneur Center, is an online platform that provides business owners with free "How-To" guides, action plans, business resources, and coaching services. BizLink aims to develop a network of resource partners who work together to "accelerate the growth and development of Central Florida's small business community."



BUSINESS SERVICES

WHERE TO START

Opening a business in a new location is an exciting. It is Winter Park's goal to guide business owners through the process from start to finish. Ultimately, the city will work tirelessly to help new businesses open their doors as quickly and as smoothly as possible. See more on page 11.

BUSINESS CERTIFICATES

Winter Park's Planning and Transportation Department is available to walk business owners through the process of applying for and receiving their business certificate. Winter Park's user-friendly self-service portal simplifies the business certificate application process that's making it easier for new companies to operate in the city. Our Planning Technician is dedicated to ensuring an accurate and compliant journey. See more on page 12.

BUSINESS PERMITS

Winter Park's Building and Permitting Services department is available to walk business owners through the process of applying for and receiving proper business permits. Our Permit Specialists are dedicated to ensuring an accurate and compliant journey. See more on page 14.

HELPFUL LINKS

The City of Winter offers a wealth of business services designed to streamline the startup journey. We invite prospective companies to visit our website to learn more about what it means to conduct business in the city and contribute to our economy. See more on page 15.



WHERE TO START

STEP 1:

FORM AN ENTITY

It is important that new businesses understand state licensing and permitting in the State of Florida as well as the City of Winter Park and Orange County. Before a company can own and operate a new business in the City, the owners must first identify the appropriate zoning, business certificates, and building permits that are necessary for their type of business to open. For any questions about zoning or business certificates at the City of Winter Park, please contact the Business Certificates Division at 407-599-3530.

STEP 2:

ACQUIRE INSURANCE

Depending on your structure, location, and employees, you may need additional insurance to operate. Please feel free to reach out to the City for more information on required and recommended insurance.

STEP 3:

REGISTER YOUR BUSINESS

Florida Law requires you to register your business at the federal, state, county, and local level. You will need to apply for a Employer Identification Number Online with the IRS and register your business with the state of Florida. Please make sure to apply for all state licenses required for your type of business. After those have been acquired you will be able to apply for a Business Certificate with the City and after that has been obtained you will need to apply with Orange County. If you have any questions during the process, please reach out to our Business Certificate Division.

STEP 4:

GET BUSINESS SUPPORT

Before you open a new business in the City, there is an abundance of information and resources available for you to determine your best foot forward. The City of Winter Park provides start-up assistance, business planning and training, access to valuable networking groups, and a dedicated department committed to helping new businesses grow and thrive.



It is important for new businesses to understand the requirements for obtaining a license to operate within the City of Winter Park. One of the many ways that the City aims to create a welcoming setting for merchants is to provide expert assistance, information, and direction throughout the process of obtaining a business certificate. For information on how to apply for a business certificate, please contact the Business Certificate Division at 407-599-3530.

Winter Park welcomes all types of business such as:

- All businesses located within city limits
- Home-based businesses
- New restaurant, food, and/or beverage establishments
- Insurances conducting business within city limits
- All state licensed individuals/establishments

Winter Park promotes entrepreneurial accessibility. In supporting all types of businesses, Winter Park establishes itself as an ideal location for an economically diverse business population.



BUSINESS CERTIFICATES

Why do I need to obtain a business certificate?

Business certificates grant owners the right to operate within the City of Winter Park. Business certificates also help the City ensure that that businesses are safe for the community by acquiring the right permits and adhering to established municipal codes.

How much does a business certificate cost?

The cost to obtain a business certificate depends on various factors as well as business classification. Owners should access the City's fee schedule to guide them in determining the total cost for acquiring a new business certificate. When a business does initially apply for a business certificate, the owner will first pay a \$15 processing fee, and if a fire inspection is required, then a \$40 fire inspection fee will also be assessed.

How often do I need to obtain business certificate?

Business must renew their business certificate every year. The renewal period begins every September 1st and runs through the end of the month, September 30th. Owners will be charged their respective annual fee to renew their certificate. Late renewals will be assessed a 10% late fee on October 1st. Owners will be charged an additional 5% late fee for each day after October 1 until October 6 where a maximum of 25% is reached.

Owners that fail to submit a renewal during their applicable renewal period will be required to go before compliance.

Are there any additional costs associated with business certificates?

Business owners requesting to make any changes to their business certificates will be charged a \$5 processing fee.

BUILDING PERMITS

Winter Park is constantly seeking new ways to streamline the business service process as a means to encourage business growth and merchant performance. Therefore, the City has developed an online portal to make applying for permits, business certificates, plans, and tree removals easier. All permits must be submitted via the City of Winter Park Permitting Self Service portal. Online submission of permit applications will help to streamline application intake and will improve transparency for the permitting process.

For more information on the building permit submission checklist, the permit application process, the plan review process, or the inspection process, please reach out to the Building & Permitting Services Department at 407-599-3237.





Fee assessed to accommodate any parks and recreation facilities necessitated by new development projects.

WATER IMPACT FEE

Fee assessed to reimburse Winter Park a proprotional share of the capital costs incurred by the City fo provide water capacity for new customers.

SEWER IMPACT FEE

Fee assessed to reimburse Winter Park a proportional share of the capital costs incurred by the City to provide sewer capacity for new customers.

SCHOOL IMPACT FEE

Fee assessed to ensure that new development bears a proportionate share of the capital costs of educational facilities necessary to accommodate new development.

TRANSPORTATION IMPACT FEE

Fee assessed to accommodate transportation services necessitated by new development.

WHAT ARE IMPACT FEES?

An impact fee is a one-time fee that the City of Winter Park imposes on new developments. Impact fees serve as a new business's **initial investment** into the City and supports, in part, the costs of providing public services to the new project.

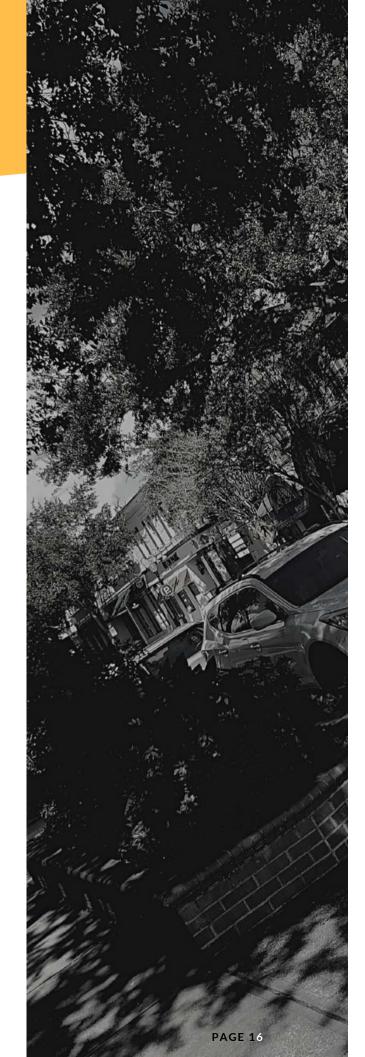
Essentially, impact fees help support new growth opportunities and development while protecting the health, safety, and welfare of residents.

For more information on impact fees, please contact the Planning and Transportation department at 407-599-3290. You can also view the City's **fee schedule** at https://cityofwinterpark.org/feeschedule.

TRANSPORTATION IMPACT FEES

The City of Winter Park's transportation impact fee is a relatively new fee introduced by city officials to support the added transportation related services associated with new developments. The one-time transportation impact fee will ensure that new projects receive necessary expansions of transportation capacity to maintain adequate levels of service and transportation choices (bicycle lanes, pedestrian walkways, transit modes, etc.) for both residents and businesses.

For more information about transportation impact fees or any other business-related fees, please contact the Planning and Transportation department at 407-599-3290.



RECENT PUBLIC INITIATIVES

The City of Winter Park is constantly seeking new and innovative ways to serve the community best. Therefore, city officials have launched several noteworthy public initiatives developed for local businesses and residents to support the efforts of creating a well-designed community.



ELETRIC UNDERGROUDNING

The City has made the long-term commitment to underground all of the primary and secondary overhead lines in the city. Learn more about this initiative on page 17.



LIBRARY EVENT CENTER

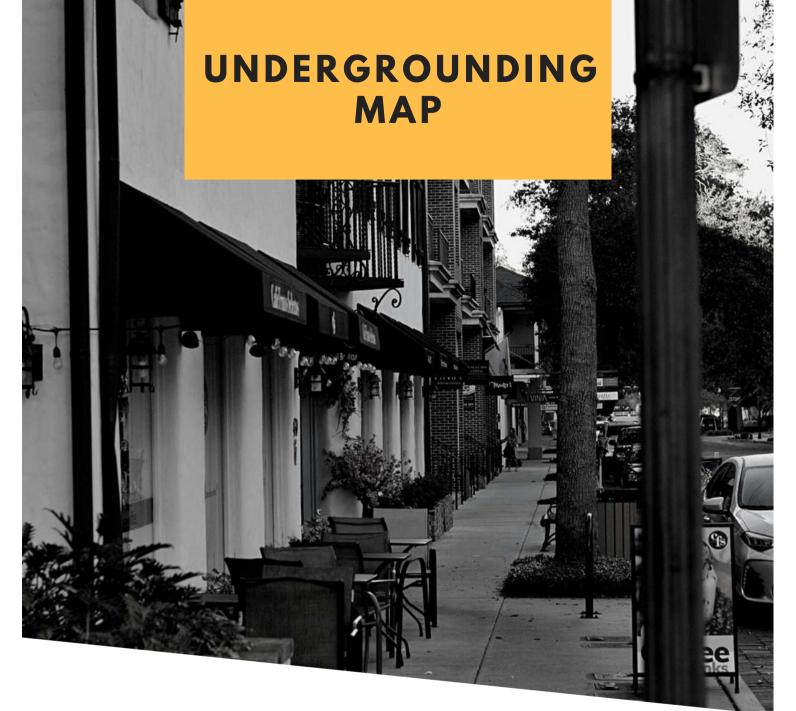
Winter Park's new Library and Events center opened its doors to the public on December 11, 2021. Learn more about this exciting new addition to the city on page 18.



ORANGE AVENUE OVERLAY DISTRICT

Winter Park's overlay district is a great tool for attracting new businesses to the community as it engineers a productive space for the interplay between businesses and City residents. Learn more on page 19.

Please visit the City of Winter Park website to learn more details about each of the public initiatives listed above as well as any upcoming developments and projects.



ELECTRICAL UNDERGROUNDING

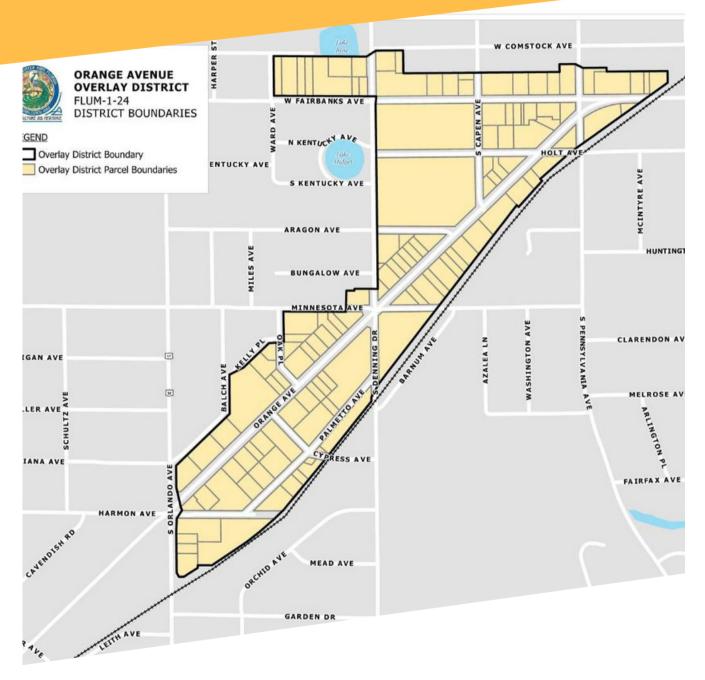
Winter Park is one of the only cities in America that has a plan in place to underground their entire electrical system by 2026. Because the utility is owned by the city, it is able to provide this undergrounding service while maintaining rates that are below the average for the State of Florida. Although businesses are not required to use undergrounding, we encourage businesses to be aware of its advantages. Added benefits to electrical undergrounding include considerable savings, decreased outages, increased property value, enhanced aesthetics, and reduced maintenance charges. For more information on this city-wide initiative, please contact our Electric Utility department's undergrounding message line at 407-643-1661.

WINTER PARK LIBRARY AND EVENTS CENTER



In an effort to enhance Winter Park's dynamic and cultural community, the City Commission approved the construction of a multi-million dollar, state-of-the-art library and events center that finished fall of 2021. The library and events center is a wonderful addition to the local community and boasts new, cutting-edge features that include a new business center for entrepreneurs and creatives, collaborative and technologically-equipped work rooms, large event spaces, and so much more. For additional information, please contact the Reservations Office at 407-599-3571 or visit their website.

ORANGE AVENUE OVERLAY DISTRICT



The Orange Avenue Overlay (OAO) district is especially ideal as it helps to increase pedestrian foot traffic on sidewalks, create meaningful open spaces to facilitate social connections and overall wellbeing, and improve local sustainability. For any information about the Orange Avenue Overlay zoning or design guidelines, please contact the Planning & Transportation Department at 407-599-3290.

HELPFUL LINKS

Municipal Code

Future Land Use Map

Orange Avenue
Overlay District (OAO)

Permitting Self-service

Portal

Home-based Business

Form

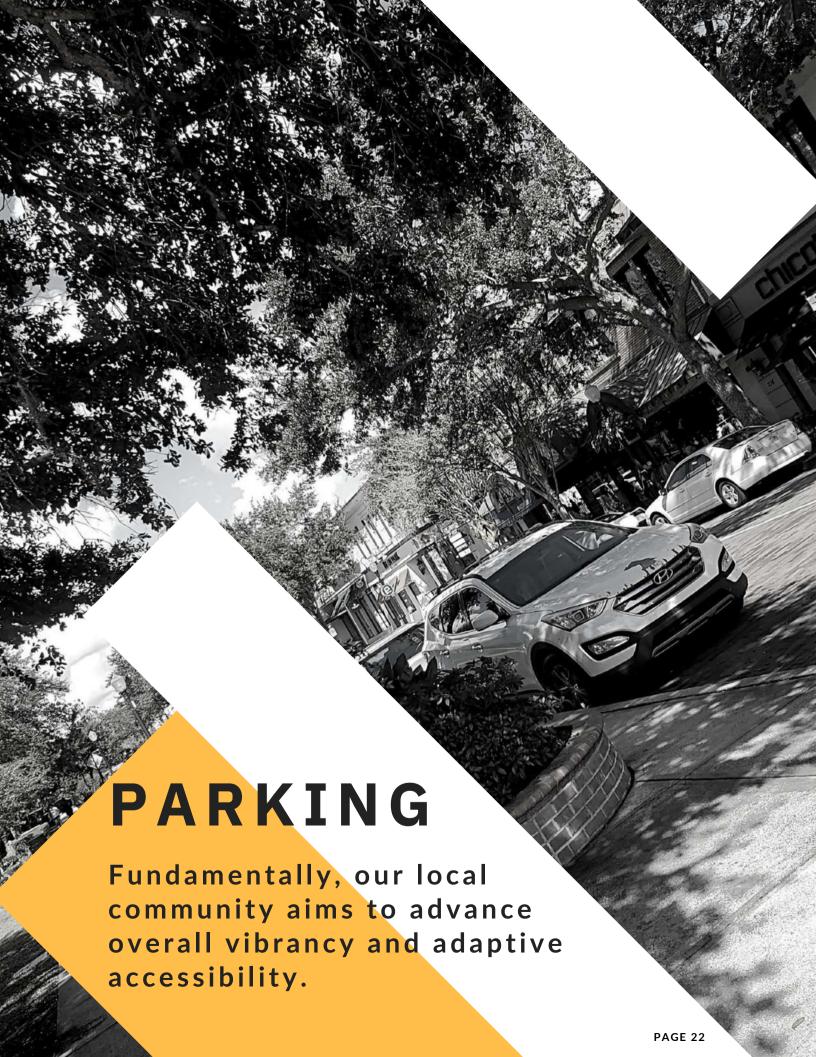
Application Forms

Permit Search

Fee Schedule

Fee Schedule Caculator





PARKING

Winter Park applies a context-sensitive approach to its municipal parking code, which allows for space utilization to reflect the unique and variable conditions of the surrounding community. In the City's continued efforts to promote mobility, access, and community vibrancy, we strive to make finding parking in downtown and all throughout the city as easy and convenient as possible.



A context-sensitive parking approach recognizes that some areas have different needs and expectations based on the form and scale of development and mix of uses. Thus, Winter Park has several parking lots, spaces, and garages that all residents, merchants, employees, and visitors can use throughout the city. View our helpful **parking map** on page 19.



In response to the COVID-19 pandemic, Winter Park launched the Curbside-To-Go initiative to make take-out and pick-up convenient to retailers, restaurateurs, customers and diners alike. Learn more on page 20.

Merchant Employee Parking Program

As a means to simplify the parking experience for merchants and their employees, Winter Park started the Merchant Employee Parking Program. Learn more on page 21.





LEGEND

FREE 4-HOUR Public Parking

REE 3-HOUR

FREE 3-HOUR Public Parking



FREE Public Parking



Pay Public Parking







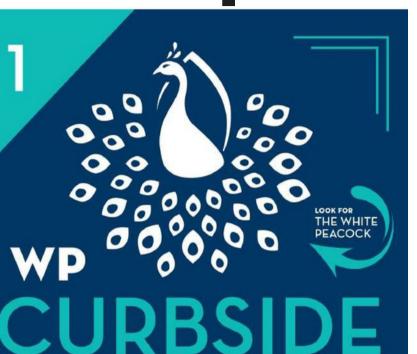
- A The Charles Hosmer Morse Museum of Art
- B Winter Park Golf Course
- C Scenic Boat Tour
- Winter Park Public Library
- E Albin Polasek Museum & Sculpture Gardens
- Annie Russell Theatre Cornell Fine Arts Museum Tiedtke Concert Hall
- G Winter Park Wedding Chapel
- H Winter Park Farmers' Market
- Winter Park History Museum
- Hannibal Square
 Heritage Center &
 Winter Park
 Community Center



PARK

PAR

IN WINTER PARK, WE MAKE PARKING EASY.



- 1 CALL IN YOUR ORDER
- 2 LOCATE YOUR CURBSIDE KIOSK

TO GO

- 3 WAIT IN YOUR VEHICLE
- 4 GRAB AND GO!

EN SHOL

CURBSIDE-TO-GO PARKING

WHAT IS CURBSIDE-TO-GO?

Curbside-To-Go parking spaces are convenient curbside pickup locations that give customers a convenient space for those who want the convenience of curbside pickup.

WHERE IS CURBSIDE-TO-GO?

When searching for curbside-to-go locations, customers need only to look for the white peacock. Large dynamic signs and teal-colored curbs anchor each zone and are numbered so retailers and restaurants can ask customers to pick up food or merchandise at a specific area. Once customers text when they arrive to the designated location, delivery is as seamless as possible.

Curbside-To-Go kiosks are located in targeted areas throughout the city, including:

Park Avenue

North Orange Avenue

Hannibal Square

Winter Park Village

Aloma Shopping Center

Winter Park Corners

MERCHANT EMPLOYEE PARKING PROGRAM

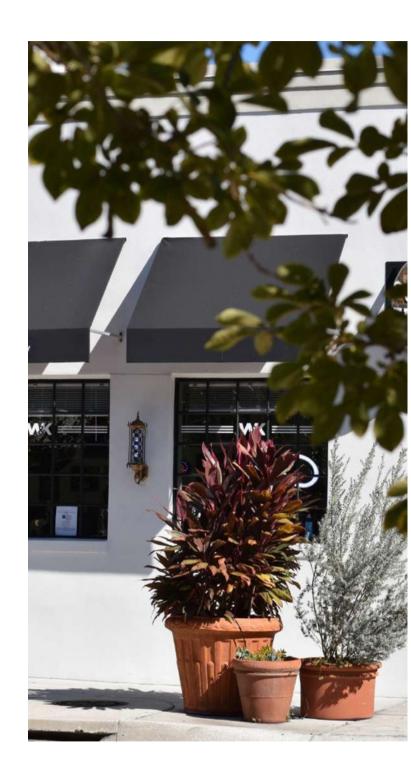
The City of Winter Park implemented the Merchant Employee Parking Program to:

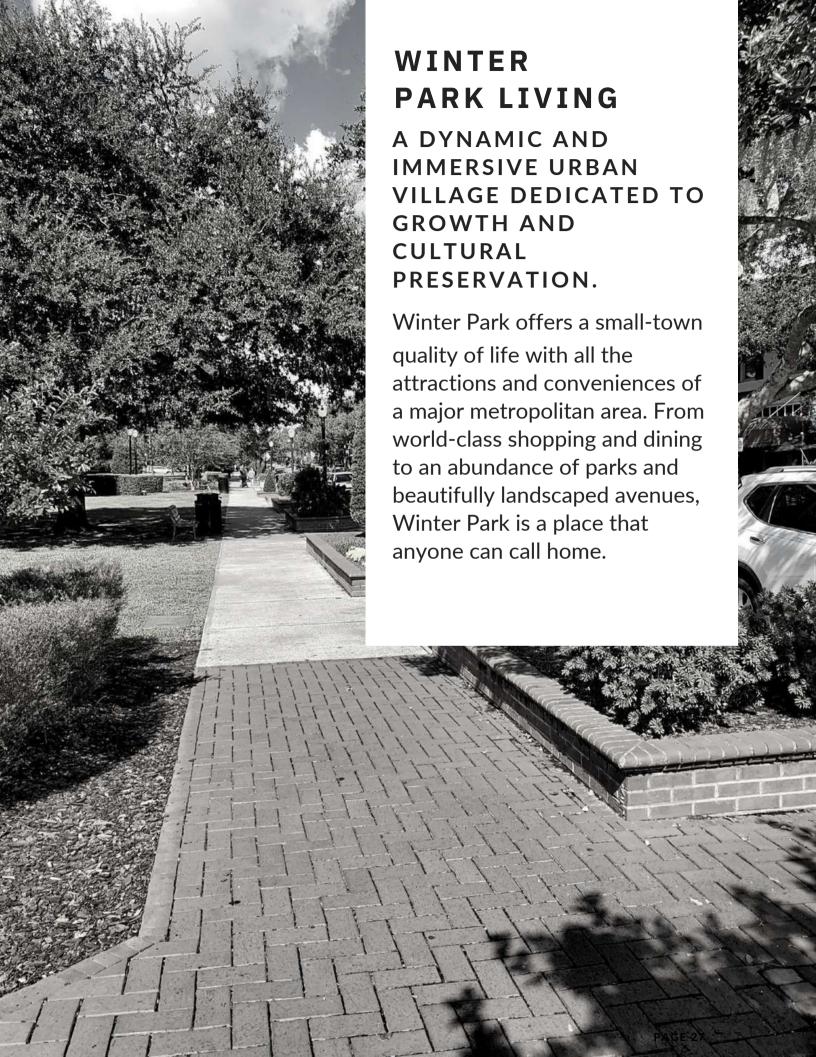
- 1.Provide convenient all-day parking for Park Avenue area employees.
- 2.Eliminate the need for employees to continually move their car.
- 3.Open up spaces on the Avenue for customers and guests.

This program provides free 8-hour designated parking areas for all employees located in the downtown Winter Park area; specifically, within the boundaries from Fairbanks to Webster avenues, and New York to Interlachen avenues

Winter Park is committed to promoting a supportive business environment that purports a supreme quality of life.

For additional information and questions pertaining to the Merchant Employee Parking Program, please contact: wpparking@cityofwinterpark.org or call the Planning and Transportation Department at 407-599-3290.





DOWNTOWN

WINTER PARK

Since 1887, Park Avenue has welcomed winter-weary visitors. A canopy of century old oaks, quaint brick streets, and thousands of acres of lakes provide the distinctive backdrop for Park Avenue's casually elegant offerings. "The Avenue's" charm is magnified in the truly unique details: hidden gardens and side streets that are home to unique stores, a farmer's market that attracts both locals and visitors alike each Saturday morning, festive parades that mark the seasons, and the scenic boat tour that cruises the canals between the City's lakes overlooking the area's most prestigious homes. Winter Park is a year-round destination that is sure to charm visitors of all ages.



RECREATION EVENTS

Winter Park offers some of the most beautiful and well renowned park spaces in the region. With over 10 acres of park space for every resident, Winter Park is truly a refuge for nature intertwined with community in the heart of one of the fastest growing metro regions in the country. Whether it's enjoying our world class events, cycling on our regionally integrated bike trails, cruising three of the seven Winter Park lakes on the world-famous Scenic Boat Tour, or enjoying the many community amenities like tennis courts, pools, and a state-of-the-art brand-new community center, Winter Park is the place to live, work, and play.



DINING

Winter Park is a culinary smorgasbord. Winter Park's historical charm and beguiling scenery draws a wide variety of highly acclaimed, prominent restaurants to the local area with the goal of serving the community's diverse dining patrons and enhancing Winter Park's culinary scene. Whether it be one of Winter Park's new trendy walk-up joints, its inviting outdoor venues designed to allow patrons to bask in the city's natural beauty, to its Michelin star rated establishments, Winter Park's dining scene is more than a mere experience—it is the Winter Park way of life.







SATURDAY FARMERS' MARKET

Located just around the corner from Park Avenue, the Winter Park Farmers' Market makes for a fun morning of browsing while sipping on a flavored coffee. Rated as one of the best farmers' markets in central Florida, the Winter Park Farmers' Market offers a wonderful selection of beautiful orchids, indoor and outdoor plants, fresh produce, baked goods, delectable treats, and so much more. The market takes place every Saturday morning from 7 a.m. to 1 p.m. and provides a lush array of foot traffic for the market as well as local businesses.

PUBLIC SAFETY

Featuring a nationally recognized Police and Fire Departments, the City of Winter Park is committed to the safety of its residents and businesses. With one of Central Florida's lowest crime rates and a Class 2 Insurance Services Office Fire Protection Classification, Winter Park's residents and businesses can rest securely knowing that they have one of the most dedicated and effective Police and Fire forces in the County.

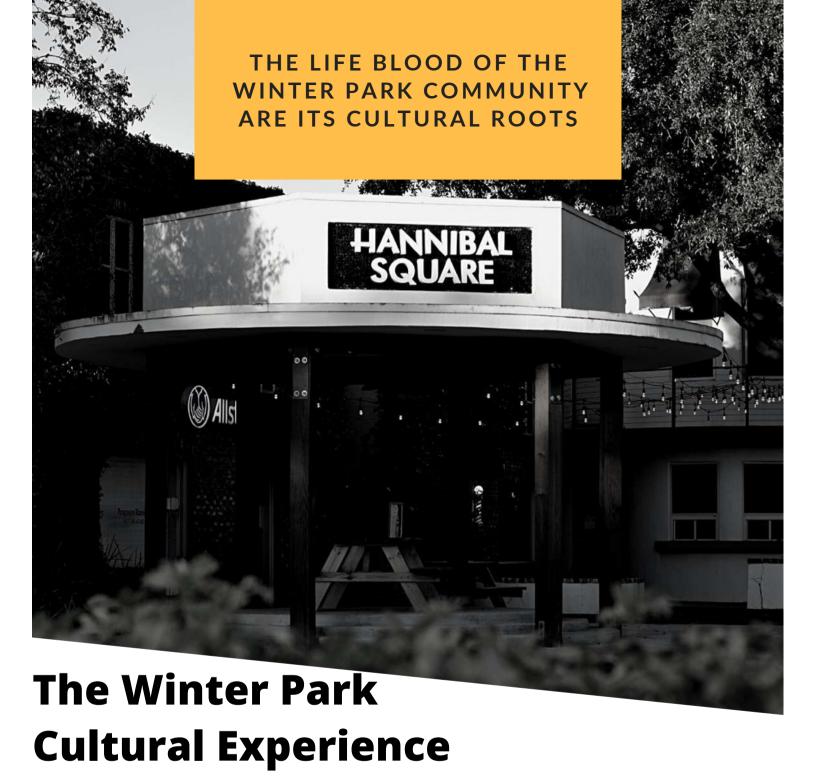
HEALTH SERVICES

Winter Park residents have access to a wide variety healthcare services for all individual and family needs. Advent Health, headquartered in Winter Park, is ranked number one in the Orlando metropolitan area and is ranked number three in all of Florida. Advent Health's nationally ranked specialty programs coupled with Winter Park's high rated, premium health care providers ensures that Winter Park residents and visitors are well covered for a wealth of health care and wellness needs.

EDUCATION

With top rated schools and nationally ranked institutions of higher education, Winter Park offers your family and workforce quality education at all levels. With outstanding primary school facilities, Winter Park hosts 'A' ranked elementary, middle, and high schools. In addition, the city is home to Rollins College, Full Sail University, Valencia Community College, and Winter Park Tech, giving adult residents and employees easy access to higher education.





Winter Park is as beautiful as it is unique. As the official city seal's tagline touts, "The City of Culture and Heritage," Winter Park is not only known for its abundance of upscale shopping and dining. Winter Park is committed to preserving its history and showcasing its culture by imparting and cultivating several cultural amenities that articulates the lifeblood of the Winter Park community. With over 700,000 cultural tourists visiting each year, Winter Park is proud of the many museums and galleries located right in the core of its downtown. Winter Park is the destination for those interested in world-class art and rich cultural experiences.

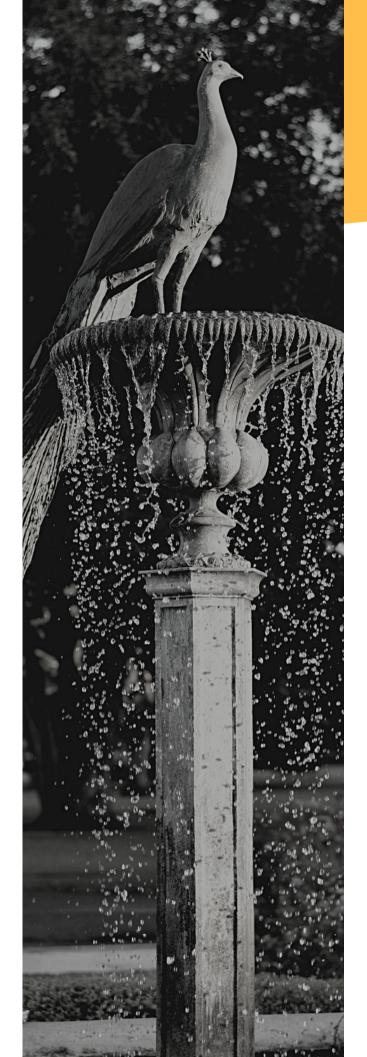
CHARLES HOSMER MORSE MUSEUM OF AMERICAN ART

The Charles Hosmer Morse Museum of American Art houses the world's most comprehensive collection of works by Louis Comfort Tiffany (1848-1933), the scope of which includes Tiffany jewelry, pottery, paintings, art glass, leaded-glass windows, lamps, and the chapel interior he designed for the 1893 World's Columbian Exposition in Chicago. In its galleries, the museum also features a major collection of American art pottery and representative collections of late-19th and early-20th century American painting, graphics and decorative art. Located at 445 N. Park Ave, 32789. For hours and information visit: www.morsemuseum.org.

ROLLINS MUSEUM OF ART

The newly named Rollins Museum of Art (RMA) is famed as the first college museum in the state of Florida to be accredited by the American Alliance of Museums (AAM) and is also one of only four AAM-accredited art museums in all of Orlando. The RMA features rotating exhibitions that encourage transformative encounters with art and culture across a dynamic spectrum of artistic expression. Original and traveling exhibitions change seasonally and feature outstanding works of art for all tastes, from the early Renaissance to cutting-edge contemporary. Original exhibitions are drawn from a broad range of paintings, prints, drawing, sculpture, and objects in the permanent collection that includes the works of Albert Bierstadt, Alex Katz, John Frederick Kensett, Henri Matisse, Thomas Moran, Pablo Picasso, Ed Ruscha, Tintoretto, and Tiepolo among many other artists. Located at 1000 Holt Ave, 32789, on the Rollins College campus. For hours and information visit: www.rollins.edu/cfam.





Winter Park values a strong quality of life as well as support for the people that live and work in our community.

MAYOR PHIL ANDERSON

ALBIN POLASEK MUSEUM & SCULPTURE GARDENS

Founded in 1961, this former Mediterranean-style home and studio of internationally known sculptor, Albin Polasek (1879-1965), features over 200 of his life-like busts and grand sculptures in several rooms as well as the broad gardens that slope down to Lake Osceola. The Museum and Sculpture Gardens is located at 633 Osceola Avenue, 32789. For hours and information visit: www.polasek.org.

HANNIBAL SQUARE HERITAGE CENTER

This City of Winter Park facility managed by Crealdé School of Art pays tribute to the past, present, and future contributions of Winter Park's founding African American community through a unique collection of historic photographs and oral histories. Established by Crealdé in 2007, the center aims to preserve the community's historical legacy and bring awareness to the community's cultural significance while featuring visual art exhibitions and educational programs that explore Southern folklore and cultural preservation. Come share an inspiring history told by the people who have lived it! Free admission. Located at 642 New England Avenue, 32789. For hours and information visit: www.hannibalsquareheritagecenter.org.

CASA FELIZ HISTORIC HOME MUSEUM

One of Winter Park's most stunning historical attractions, Casa Feliz is a restored farmhouse overlooking the golf course in the heart of Winter Park Florida and is the signature residential work of noted architect James Gamble Rogers II. Today, Casa Feliz serves the community as a historic home museum and rental location for private parties, weddings, and business events. Open to the public for tours. Located at 656 North Park Ave, 32789. For hours and information visit: www.casafeliz.us.



WINTER PARK HISTORICAL MUSEUM

Discover the tradition and history of Central Florida's premier urban village. The Winter Park Museum houses themed displays, including pictorial history, collectibles, memorabilia, and artifacts that reflect specific eras of Winter Park history as well as relate to the cultural growth of the community. Located in the Farmers' Market, 200 West New England Avenue, 32789. Free admission. For hours and information visit: www.wphistory.org.



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| General line: | 407-599-3290 | | |
|--|---------------------------------------|--|--|
| Bronce Stephenson, Planning Director: | 407-599-3665 | | |
| BUILDING AND PERMITTING SERVICES | | | |
| General line: | 407-599-3237 | | |
| Zoning Information: | 407-599-3290 | | |
| Automated Inspection: | 407-599-3350 | | |
| Contractor Registration and Pre-review Meetings: | permits@cityofwinterpark.org | | |
| CODE ENFORCEMENT | | | |
| General line: | 407-599-3600 | | |
| 24-Hour Complaint Line: | 407-599-3392 | | |
| UTILITIES CUSTOMER SERVICE | | | |
| General line: | 407-599-3220 | | |
| Email: | Customer_Service@cityofwinterpark.org | | |
| POLICE DEPARTMENT | | | |
| Officer Belcore, Neighborhood Watch | 407-599-3507 | | |
| Drug Tip Hotline: | 407-599-3286 | | |
| Non-Emergency: | 407-644-1313 | | |
| FIRE-RESCUE DEPARTMENT | | | |
| Jim Santoro, Chief Fire Marshall: | 407-599-3610 | | |
| Non-Emergency: | 407-644-1212 | | |

CENTURY LINK

CenturyLink is a leading provider of high-quality broadband, entertainment and voice services over its advanced communications networks to consumers and businesses in 33 states.

Local Line: 407-901-3688

Toll-free line: 800-786-6272

Website: www.centurylink.com

BRIGHTHOUSE NETWORKS

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Local line: 855-222-0102

Website: www.brighthouse.com

TECO PEOPLE GAS

Offers TV, home phone, and high speed internet services throughout the nation. They have repeatedly won awards from JD Power and Associates for customer satisfaction and residential telephone service.

Toll-free line: 877-TECO-PGS

Local line: 407-425-4662

Website: www.peoplesgas.com

POWER OUTAGES

Toll-free line: 877-811-8700

ORANGE COUNTY ZONING

For questions regarding zoning, permits, or business certificates.

General line:407-836-5650





"All of us, at some time or other, need help. Whether we're giving or receiving help, each one of us has something valuable to bring to this world. That's one of the things that connects us as neighbors--in our own way, each one of us is a giver and a receiver.."

-Mr. Rogers