


Understanding your new utility bill

Winter Park utility customers' new bill design

- 1 Customer Name**
Current customer's name on account.
- 2 Account Number**
Each Winter Park customer location is assigned a unique account number. Please include on all payments and correspondence. This number will change if a customer moves to a new service address.
- 3 Service Address**
Physical location where service is provided.
- 4 Billing Date**
Date on which your bill was created.
- 5 Account Summary**
A summary of payments received, corrections, adjustments or transferred balances, and previous balance.
- 6 Meter & Consumption Info**
Current electric and water meter information along with consumption.
- 7 Monthly Usage Graphs**
Chart(s) that compare(s) your usage from the current month to the corresponding month from the previous year.
- 8 Special Messages**
Important messages will be added here.
- 9 Adjustments**
Any adjustment applied to your bill since your last bill.
- 10 Payments**
Payments received since last bill.
- 11 Total Due**
Total amount due by due date.
- 12 Due Date**
Last day to submit payment and avoid service disconnection.
- 13 Disconnection Date**
Time frame in which service(s) will be disconnected due to non-payment.



City of Winter Park
P.O. Box 1986
Winter Park, FL 32790-1986

Customer Service | Monday-Friday
customer_service@cityofwinterpark.org
Phone 407-599-3220 | Fax 407-599-3280
cityofwinterpark.org

See back of bill for
Payment Options

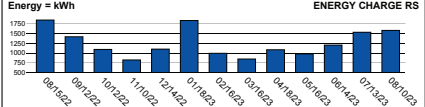
PAST DUE BALANCE CUTOFF ON OR AFTER 10/02/2023
PAST DUE BALANCE \$270.90

ACCOUNT INFORMATION			
1 CUSTOMER NAME:	DOE, JOHN		
2 ACCOUNT NUMBER:	111111-2222		
3 SERVICE ADDRESS:	123 PARK AVE		
4 CYCLE-ROUTE:	1504		
DEPOSIT:	\$0.00		
5 BILLING DATE:	08/22/2023		

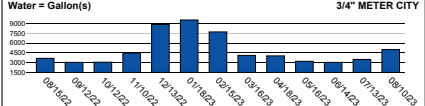
ACCOUNT SUMMARY			
CUSTOMER PAYMENT RECEIVED:	0.00		
CORRECTIONS/ADJUSTMENTS/TRANSFER BALANCES:	0.00		
6 PREVIOUS BALANCE:	270.90		

CURRENT METER INFORMATION			
Service Period 07/13/2023 through 08/10/2023 28 days			
Meter	Service Type	Multiplier	Previous
1N6024397718	ENERGY RS	1	178495
67288380	3/4" CITY	10	74541

YOUR MONTHLY USAGE



Energy = kWh



Water = Gallon(s)

CURRENT ELECTRIC CHARGES

Usage	Rate	Tier(S)	Charge
RS-1 RESIDENTIAL			16.98
RS-1 RESIDENTIAL ENERGY			116.02
ENERGY CHG 1,000 KWH	1.000	0.065240	65.24
ENERGY CHG OVER 1,000 KWH	581	0.087400	50.78
FUEL COST RECOVERY EL			34.82
FRANCHISE FEE			10.07
GROSS RECEIPTS TAX			4.56
UTILITY TAX ELECTRIC			15.87
ELECTRIC SUBTOTAL			198.32

CURRENT WATER CHARGES

Usage	Rate	Tier(S)	Charge
WATER BASE RESIDENTIAL			9.50
WATER USAGE RESIDENTIAL			7.32
SEWER BASE RESIDENTIAL			11.23
SEWER USAGE RESIDENTIAL			26.25
UTILITY TAX WATER			1.68
WATER SUBTOTAL			55.98

CURRENT GARBAGE CHARGES

Usage	Rate	Tier(S)	Charge
GARBAGE SERVICE			19.36
GARBAGE SUBTOTAL			19.36
TOTAL AMOUNT DUE			273.66

SPECIAL MESSAGES

Water and Wastewater rates were increased by 7.07% effective adjustments 0.00 October 01, 2023. This is the Florida Public Services Commission Index for water and wastewater utilities for 20

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. Do not fold or staple check to stub.

Service Address	Bill Number	Account Number	Due Date	Amount Due
123 PARK AVE	00000000	000000-0000	12 09/17/2023	544.56

PAST DUE BALANCE CUTOFF ON OR AFTER 10/02/2023
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Pay Online - cityofwinterpark.org/billpay

DOE, JOHN
123 PARK AVE
WINTER PARK, FL 32789-3114

CITY OF WINTER PARK
PO BOX 1986
WINTER PARK, FL 32790-1986

00006 38202 30803 37431 30000 05445 69

- 14 Past Due Balance**
Any past due balance.
- 15 Amount Enclosed**
Please indicate the payment amount enclosed.

Questions
Please contact
407-599-3220 or
customer_service@cityofwinterpark.org