## WINTER PARK RESIDENTIAL RATES

## (all rates effective with July 1, 2013 billing)

The City of Winter Park will strive to keep your rates competitive. It is a cornerstone of our commitment to excellence, which we take very seriously. There are some factors affecting your electric bill that are beyond our control. One factor is the cost of fuel we purchase used to produce electricity.

## This sample bill is for a customer who uses $1,500 \mathrm{kWh}$ of

 electricity each month.We have broken down the residential rate so you can clearly see the costs for the first $1,000 \mathrm{kWh}$ as compared to the costs for kWh above 1,000. Also below we have defined some of the other items included in most residential bills.

1 Customer Charge: A fixed monthly amount to cover the cost of providing the service to your location. This charge is applicable whether or not electricity is used.

Energy and Demand Charge: All the costs, other that fuel involved in producing and distributing electricity.

Fuel Cost Recovery Factor: This represents the actual cost of coal, oil, uranium and natural gas that is used to generate electricity. The City of Winter Park does not make a profit on fuel. This charge is adjusted periodically to reflect charges in the cost of fuel. It is a dollar-for-dollar pass through for actual fuel costs from the wholesale power provided and is adjustable when fuel prices increase/decrease. Most City of Winter Park customers are billed under our Standard Residential Service plan. If you would like more information on our service plans and rates, contact Customer Service at 407-599-3220 or visit our web site.

The majority of Winter Parks electric customers are billed under our General Service plan. If you would like more information on our service plans and rates, contact Customer Service at 407-599-3220 or visit our web site at www.cityofwinterpark.org


## WINTER PARK LEGEND

(all rates effective with July 1, 2013 billing)

## general service



