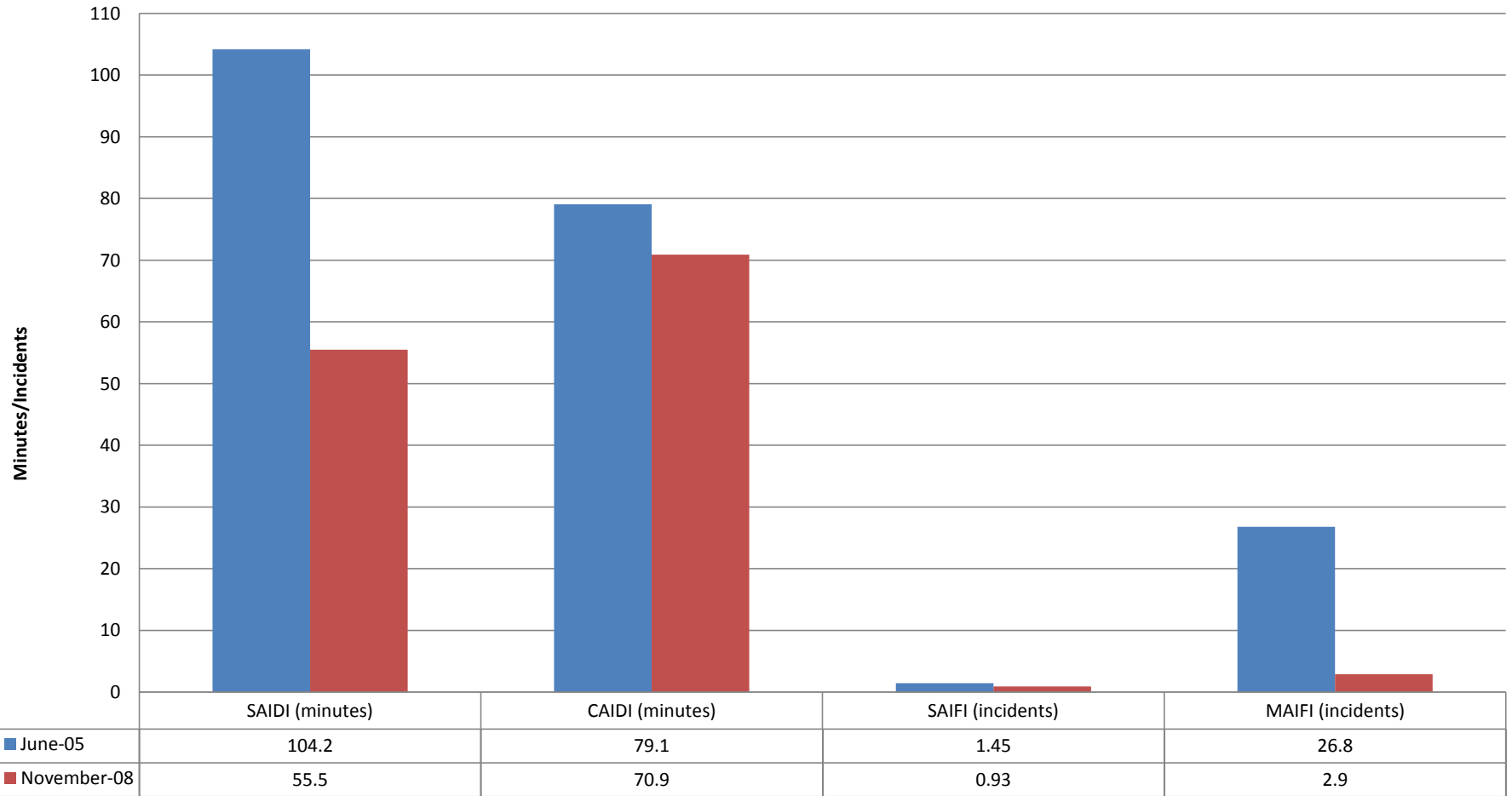


City of Winter Park Electric 12 mo. Rolling Average Reliability Indices



SAIDI: System Average Interruption Duration Index. SAIDI measures the average duration of interruptions for the average customer.

CAIDI: Customer Average Interruption Duration Index. CAIDI measures the average repair time of an outage experienced by the average customer.

SAIFI: System Average Interruption Frequency Index. SAIFI measures the average frequency of interruptions for the average customer.

MAIFI: Momentary Average Interruption Frequency Index. MAIFI measures the momentary interruption frequency per average customer.