City of Winter Park Electric
12 mo. Rolling Average Reliability Indices

	SAIDI (minutes)	CAIDI (minutes)	SAIFI (incidents)	MAIFI (incidents)
■ June-05	104.2	79.1	1.45	26.8
■ December-08	56.14	62.38	0.9	2.86
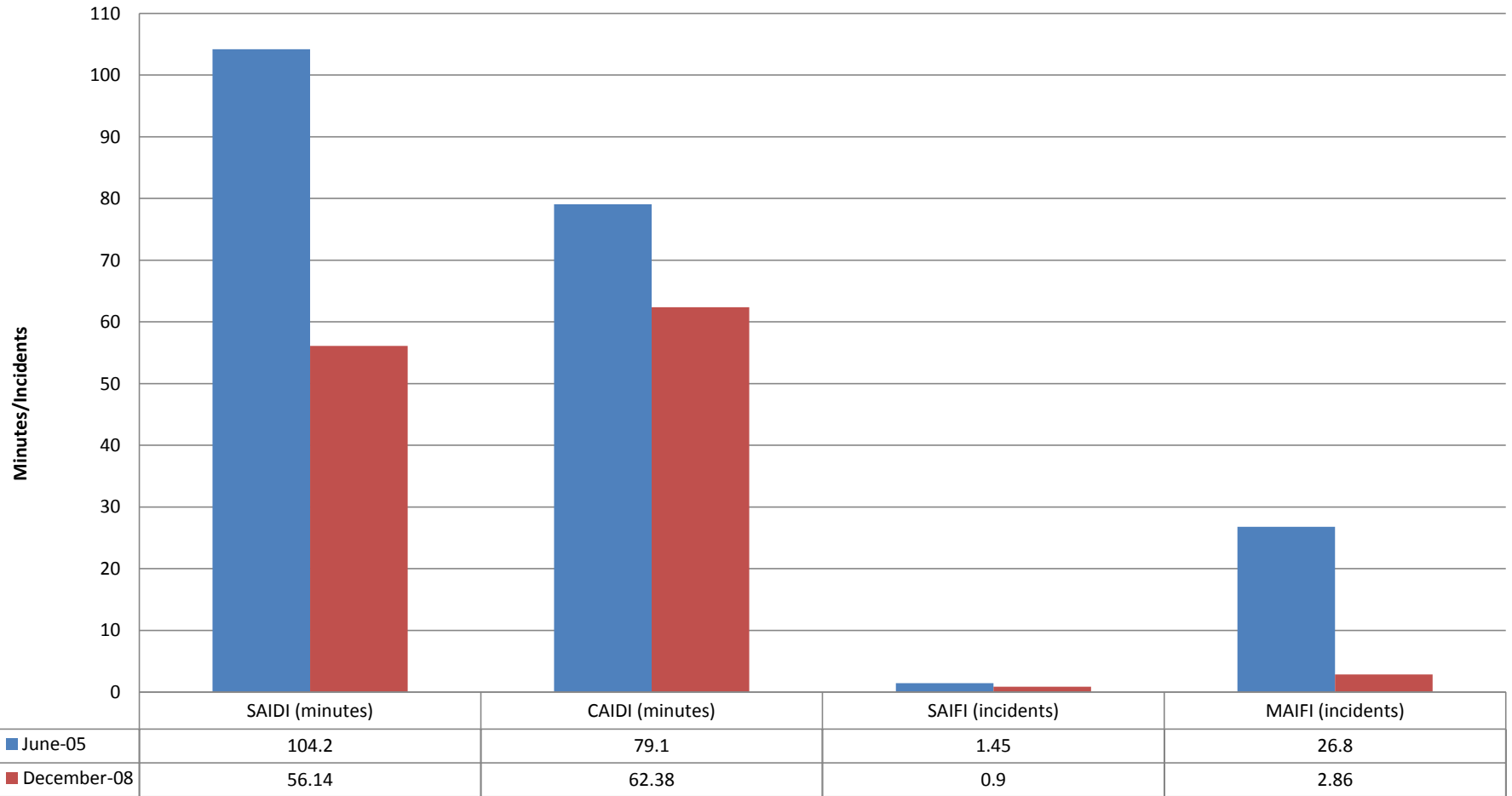
SAIDI: **S**ystem **A**verage **I**nterruption **D**uration **I**ndex. SAIDI measures the average duration of interruptions for the average customer.

CAIDI: **C**ustomer **A**verage **I**nterruption **D**uration Index. CAIDI measures the average repair time of an outage experienced by the average customer.

SAIFI: **S**ystem **A**verage **I**nterruption **F**requency **I**ndex. SAIFI measures the average frequency of interruptions for the average customer.

MAIFI: **M**omentary **A**verage **I**nterruption **F**requency **I**ndex. MAIFI measures the momentary interruption frequency per average customer.