City of Winter Park Electric
12 mo. Rolling Avg. Reliablity Indices

	SAIDI (minutes)	CAIDI (minutes)	SAIFI (number of outages)	MAIFI (number of outages)
Jun-05	104.2	79.1	1.45	26.8
Aug-08	63.62	77.2	0.87	2.82
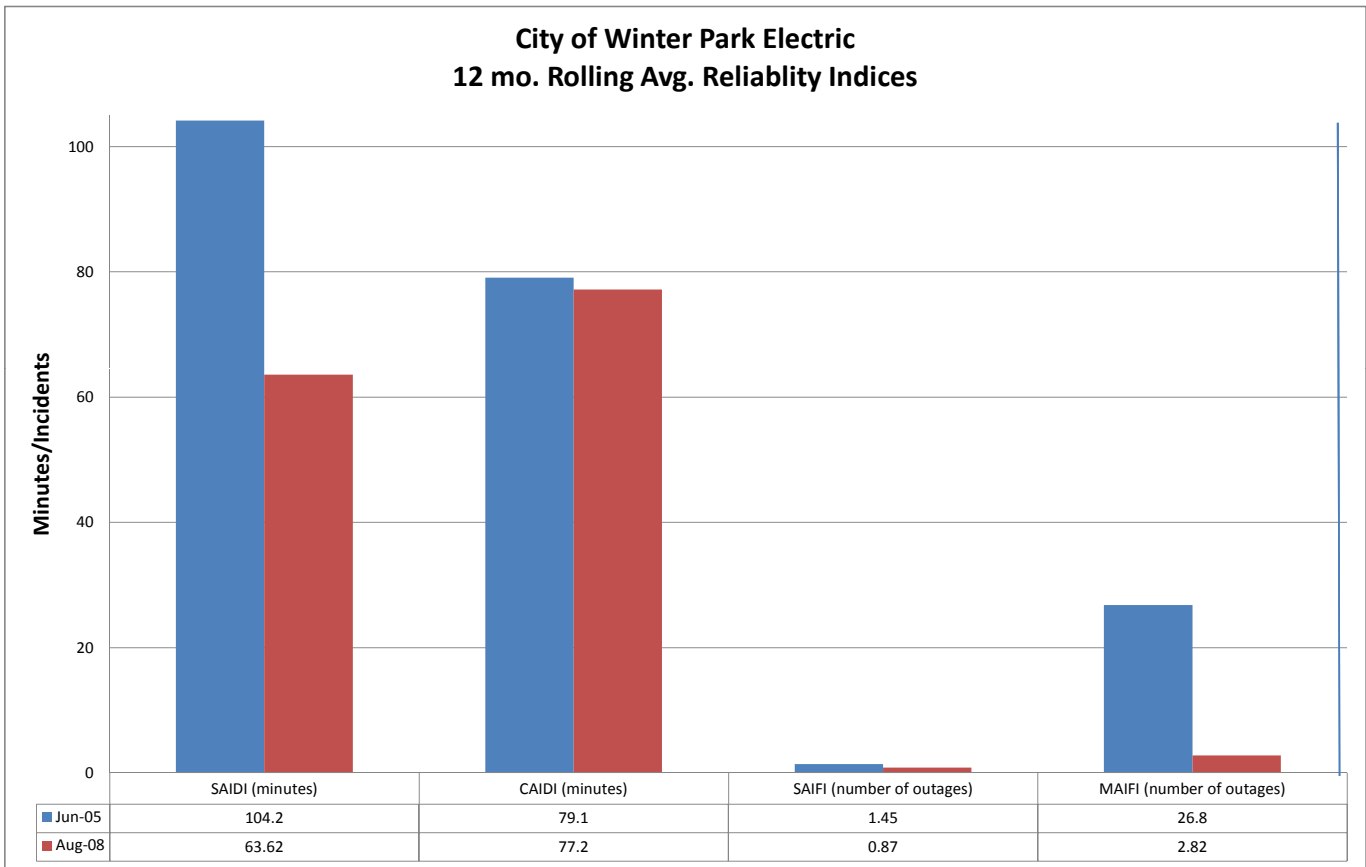
SAIDI (System Average Interruption Duration Index - The total number of sustained system outage minutes divided by the total number of customers (measure of sustained outage minutes experienced by the average customer.

CAIDI (Customer Average Interruption Duration Index - The total number of sustained system outage minutes divided by the number of customers that experienced the outages (measure of restoration time).

SAIFI (System Average Interruption Frequency Index - The number of sustained system outages divided by the total number of customers (measure of the number of sustained outages experienced by the average customer.

MAIFI (Momentary Average Interruption Frequency Index) - The number of momentary outages divided by the total number of customers (measure of the number of momentary outages experienced by the average customer.