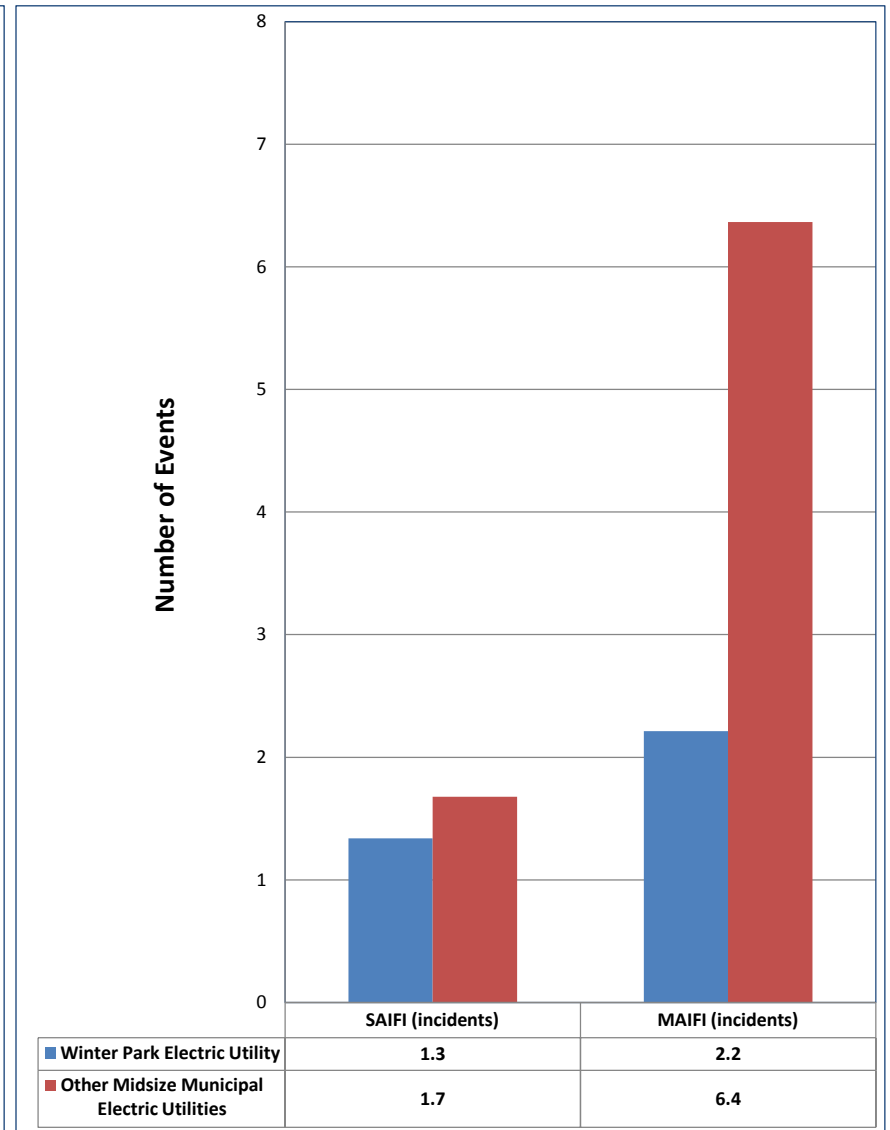
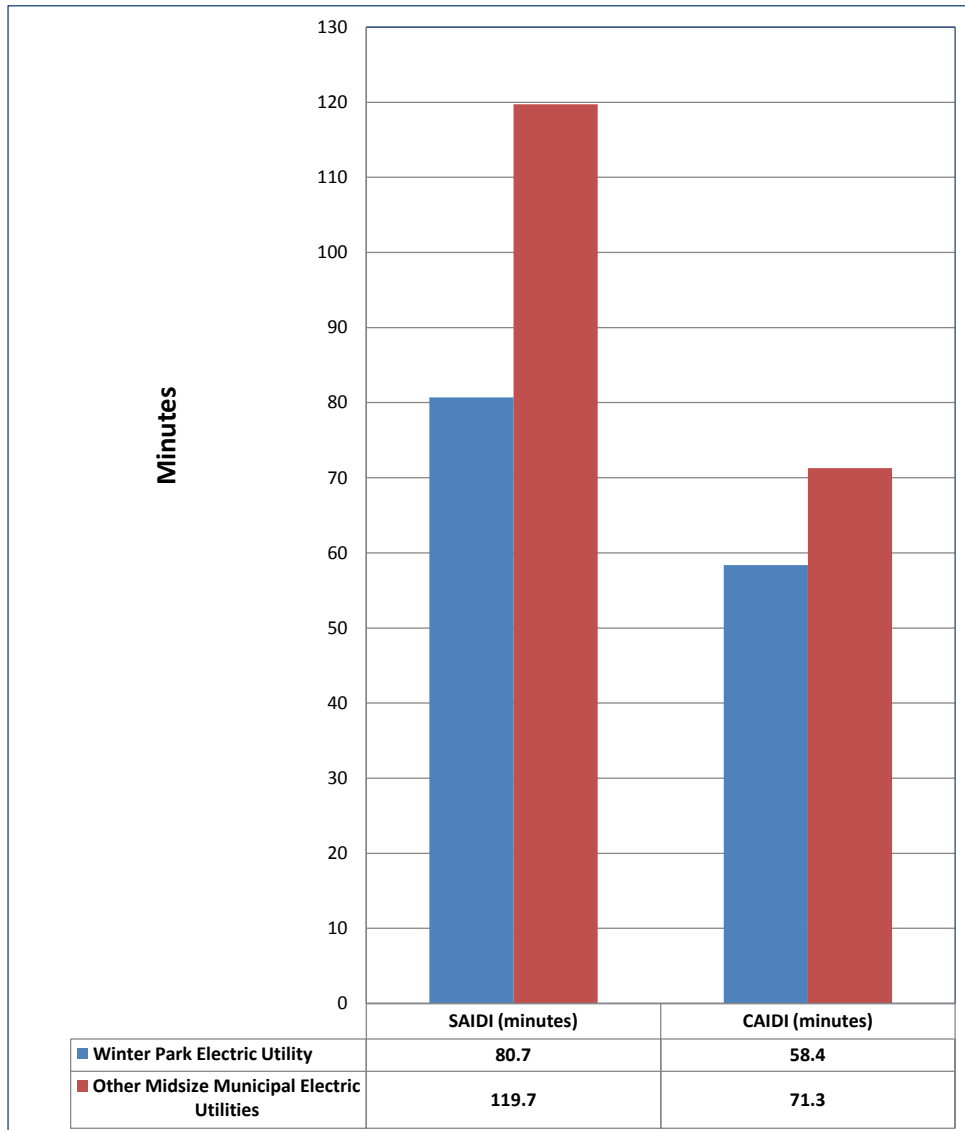


**City of Winter Park Electric
12 mo. Rolling Sum Reliability Indices
November Comparison**



SAIDI: System Average Interruption Duration Index. SAIDI measures the average duration of interruptions for the average customer.
CAIDI: Customer Average Interruption Duration Index. CAIDI measures the average repair time of an outage experienced by the average customer.
SAIFI: System Average Interruption Frequency Index. SAIFI measures the average frequency of interruptions for the average customer.
MAIFI: Momentary Average Interruption Frequency Index. MAIFI measures the momentary interruption frequency, measured at the substation.