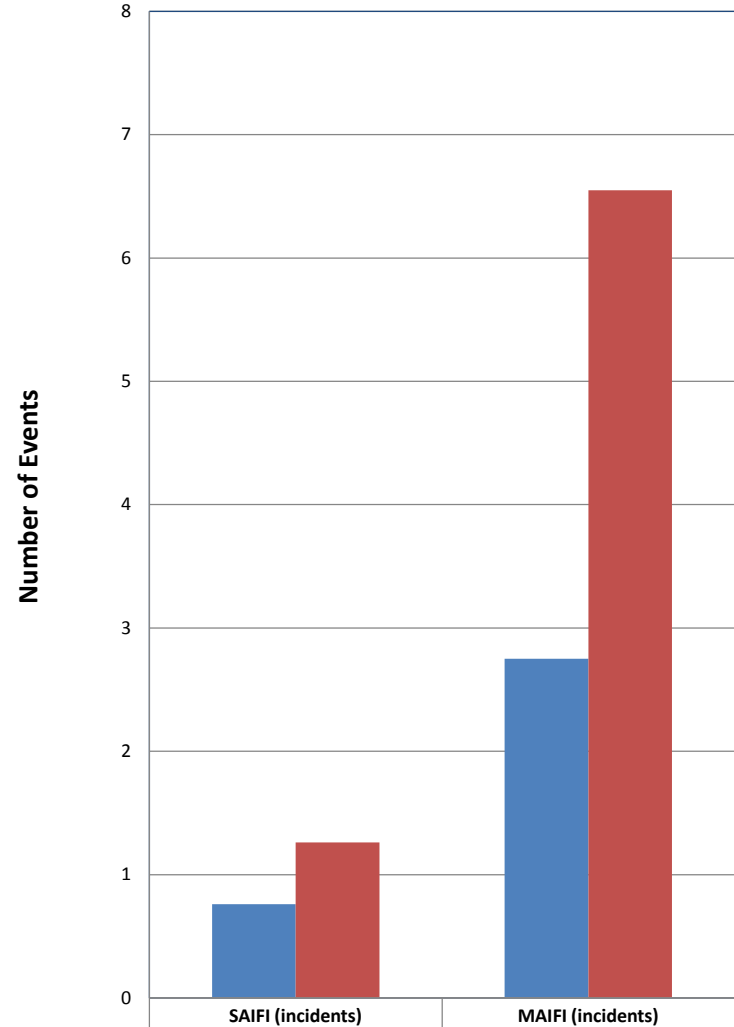
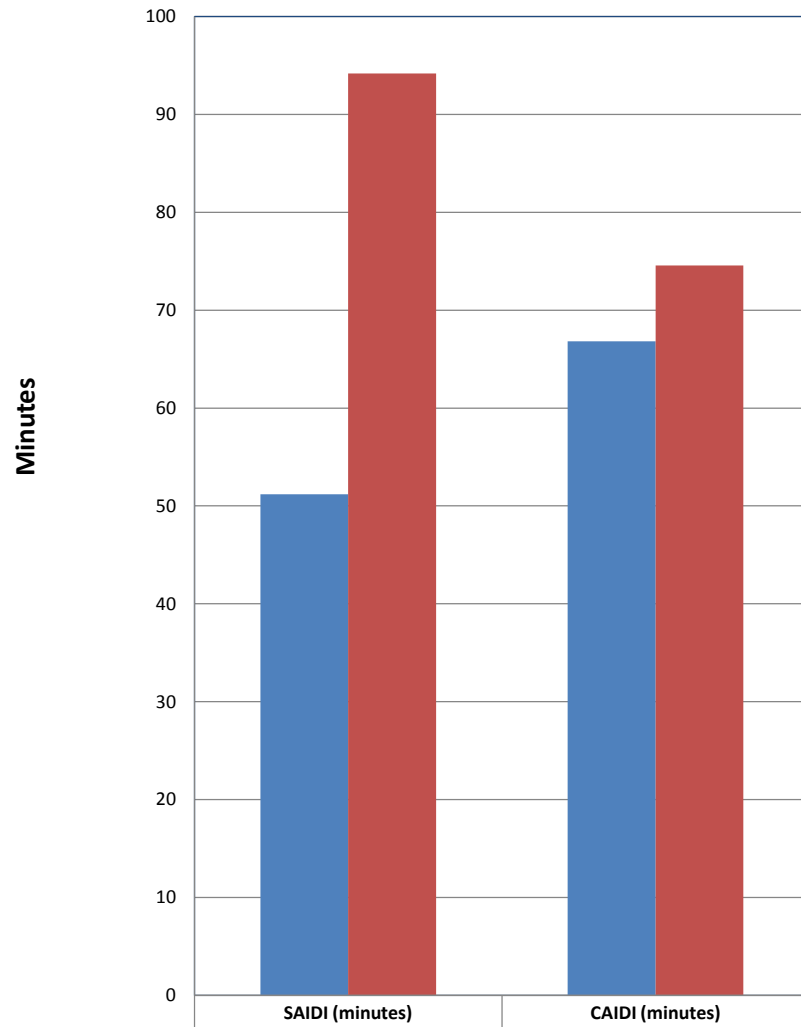


City of Winter Park Electric 12 mo. Rolling Average Reliability Indices March Comparison



■ Winter Park Electric Utility	51.2	66.8
■ Other Midsize Municipal Electric Utilities	94.2	74.6

■ Winter Park Electric Utility	0.8	2.8
■ Other Midsize Municipal Electric Utilities	1.3	6.6

SAIDI: System Average Interruption Duration Index. SAIDI measures the average duration of interruptions for the average customer.
CAIDI: Customer Average Interruption Duration Index. CAIDI measures the average repair time of an outage experienced by the average customer.
SAIFI: System Average Interruption Frequency Index. SAIFI measures the average frequency of interruptions for the average customer.
MAIFI: Momentary Average Interruption Frequency Index. MAIFI measures the momentary interruption frequency, measured at the substation.