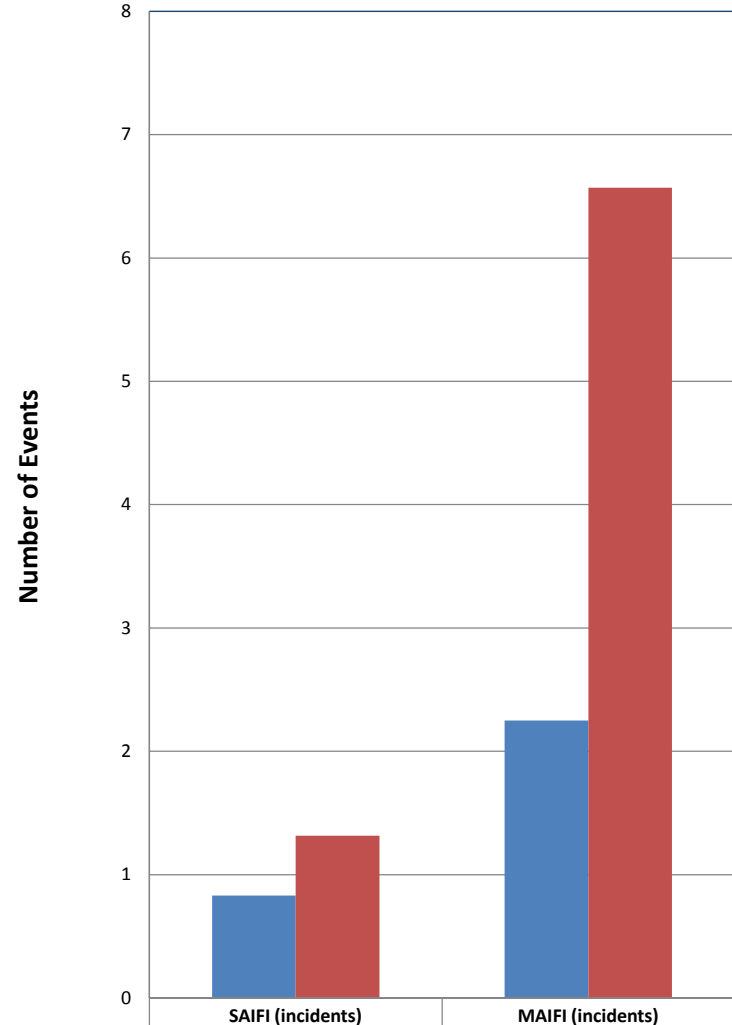
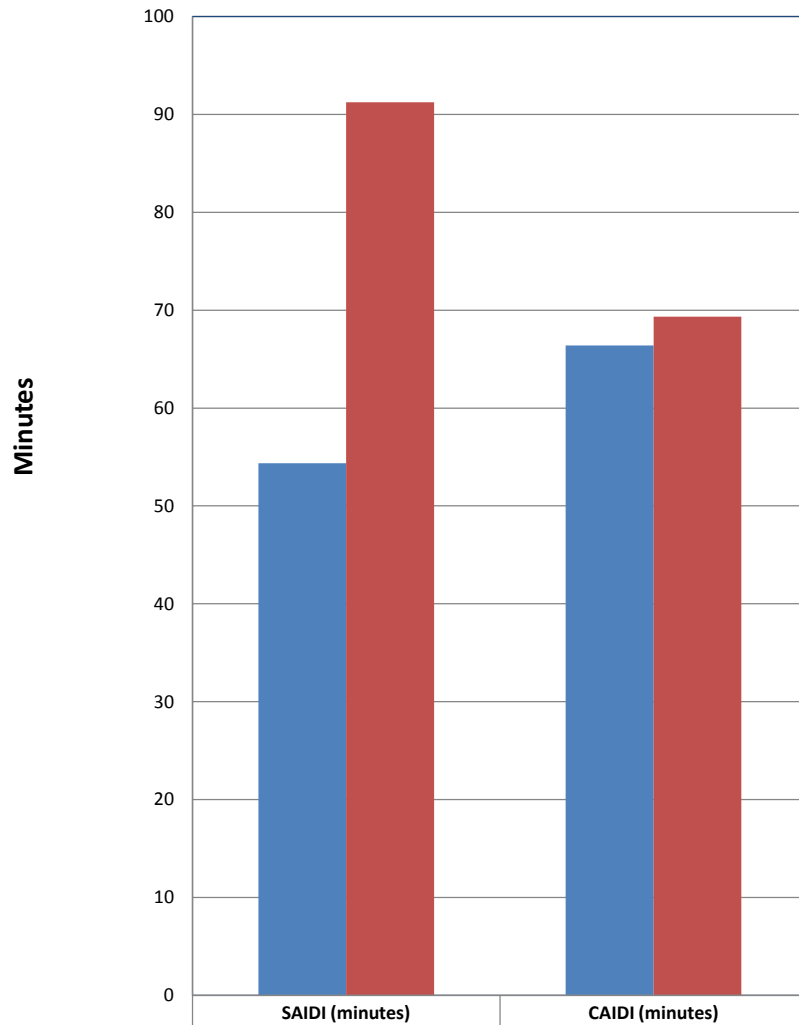


### City of Winter Park Electric 12 mo. Rolling Average Reliability Indices June Comparison



|  |      |      |
|--|------|------|
| ■ Winter Park Electric Utility               | 54.4 | 66.4 |
| ■ Other Midsize Municipal Electric Utilities | 91.2 | 69.4 |

|  |     |     |
|--|-----|-----|
| ■ Winter Park Electric Utility               | 0.8 | 2.3 |
| ■ Other Midsize Municipal Electric Utilities | 1.3 | 6.6 |

**SAIDI:** System Average Interruption Duration Index. SAIDI measures the average duration of interruptions for the average customer.  
**CAIDI:** Customer Average Interruption Duration Index. CAIDI measures the average repair time of an outage experienced by the average customer.  
**SAIFI:** System Average Interruption Frequency Index. SAIFI measures the average frequency of interruptions for the average customer.  
**MAIFI:** Momentary Average Interruption Frequency Index. MAIFI measures the momentary interruption frequency, measured at the substation.