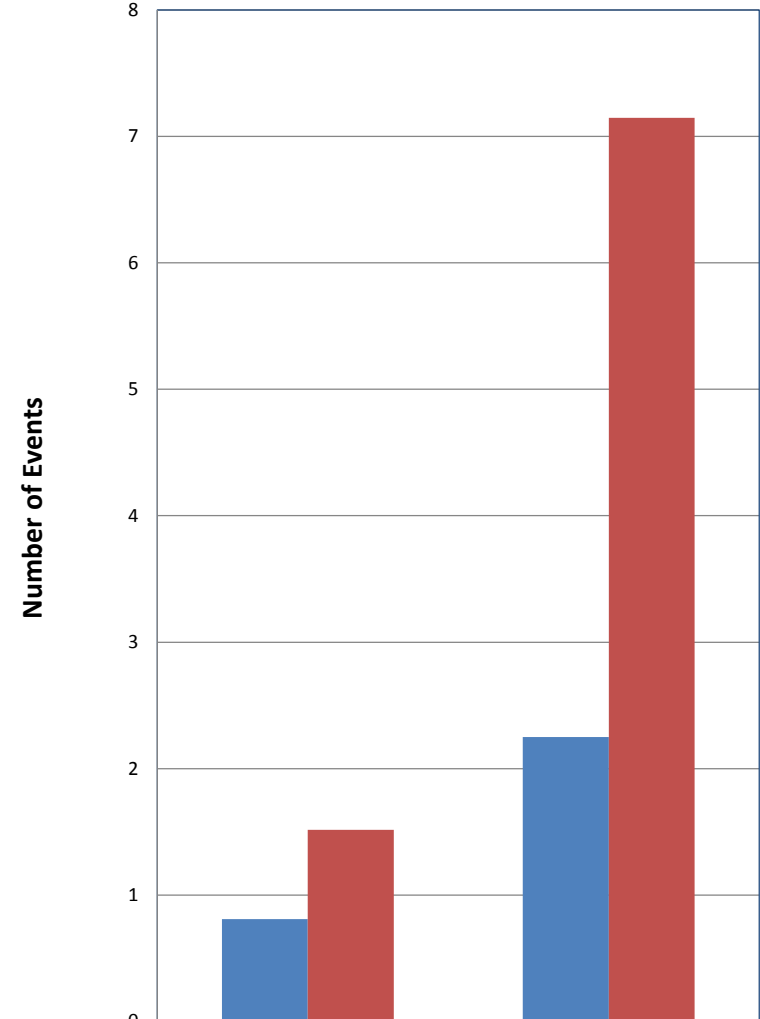
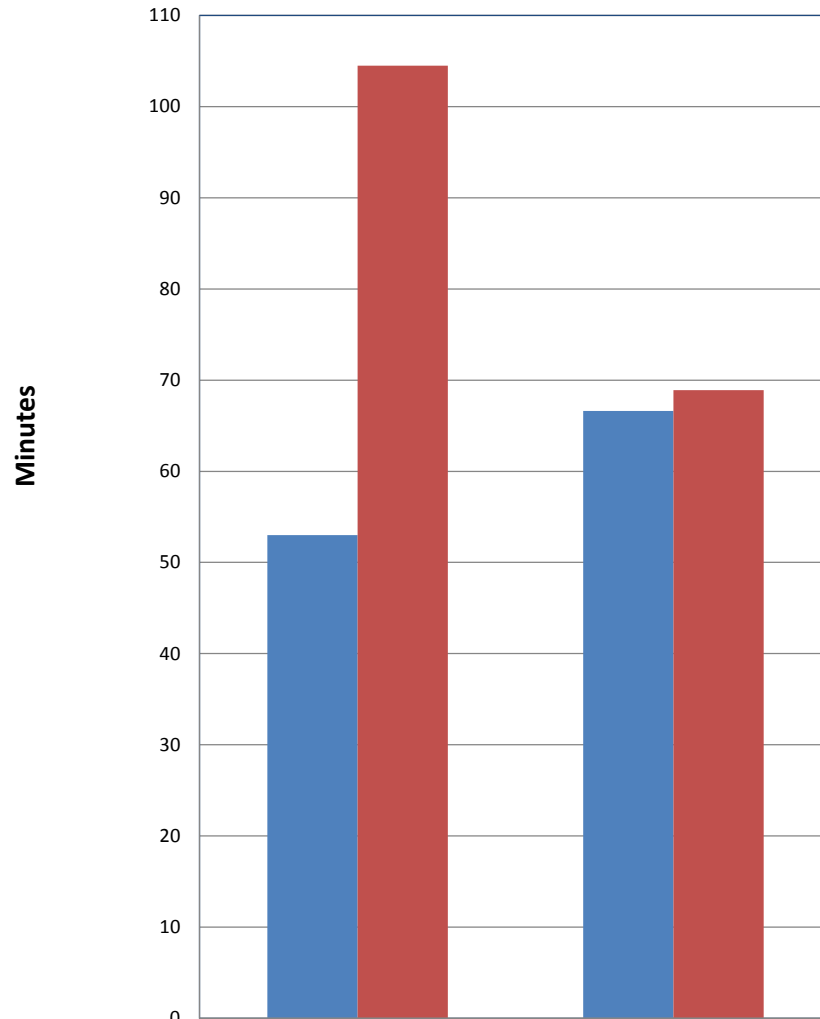


## City of Winter Park Electric 12 mo. Rolling Average Reliability Indices July Comparison



■ Winter Park Electric Utility	53.0	66.6
■ Other Midsize Municipal Electric Utilities	104.5	68.9

■ Winter Park Electric Utility	0.8	2.3
■ Other Midsize Municipal Electric Utilities	1.5	7.1

**SAIDI:** System Average Interruption Duration Index. SAIDI measures the average duration of interruptions for the average customer.  
**CAIDI:** Customer Average Interruption Duration Index. CAIDI measures the average repair time of an outage experienced by the average customer.  
**SAIFI:** System Average Interruption Frequency Index. SAIFI measures the average frequency of interruptions for the average customer.  
**MAIFI:** Momentary Average Interruption Frequency Index. MAIFI measures the momentary interruption frequency, measured at the substation.