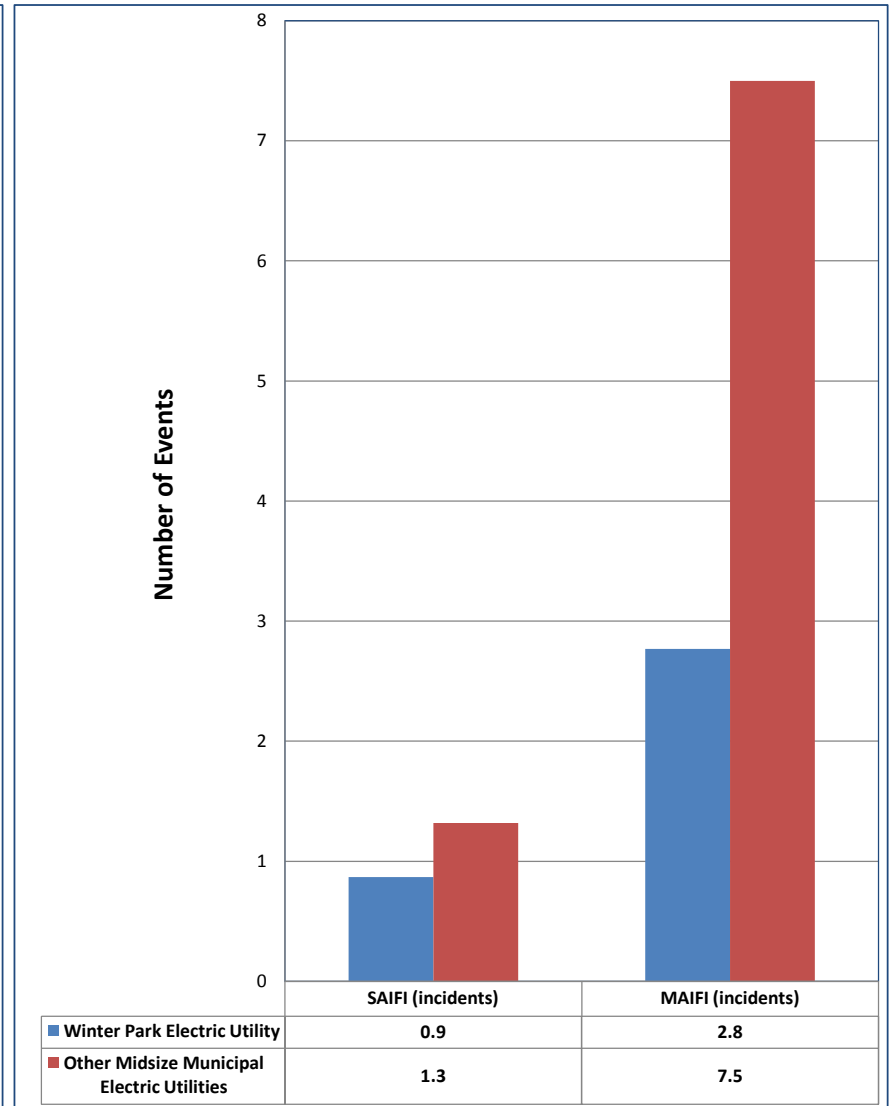
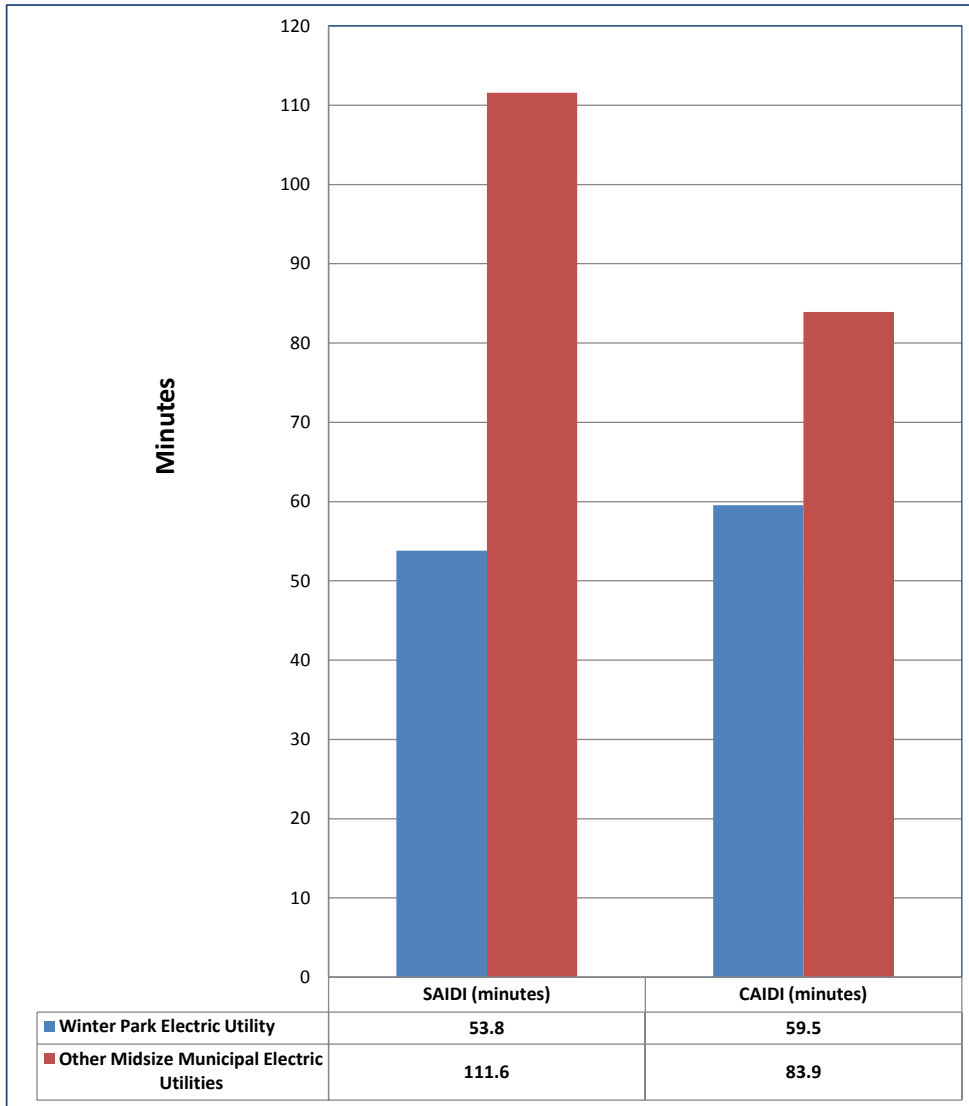


**City of Winter Park Electric  
12 mo. Rolling Average Reliability Indices  
January Comparison**



**SAIDI:** System Average Interruption Duration Index. SAIDI measures the average duration of interruptions for the average customer.

**CAIDI:** Customer Average Interruption Duration Index. CAIDI measures the average repair time of an outage experienced by the average customer.

**SAIFI:** System Average Interruption Frequency Index. SAIFI measures the average frequency of interruptions for the average customer.

**MAIFI:** Momentary Average Interruption Frequency Index. MAIFI measures the momentary interruption frequency, measured at the substation.