City of Winter Park Electric
12 mo. Rolling Average Reliability Indices
November Comparison

Minutes

	SAIDI (minutes)	CAIDI (minutes)
■ Winter Park Electric Utility	51.7	63.2
■ Other Midsize Municipal Electric Utilities	85.8	69.6

Number of Events

	SAIFI (incidents)	MAIFI (incidents)
■ Winter Park Electric Utility	0.8	2.9
■ Other Midsize Municipal Electric Utilities	1.2	7.8
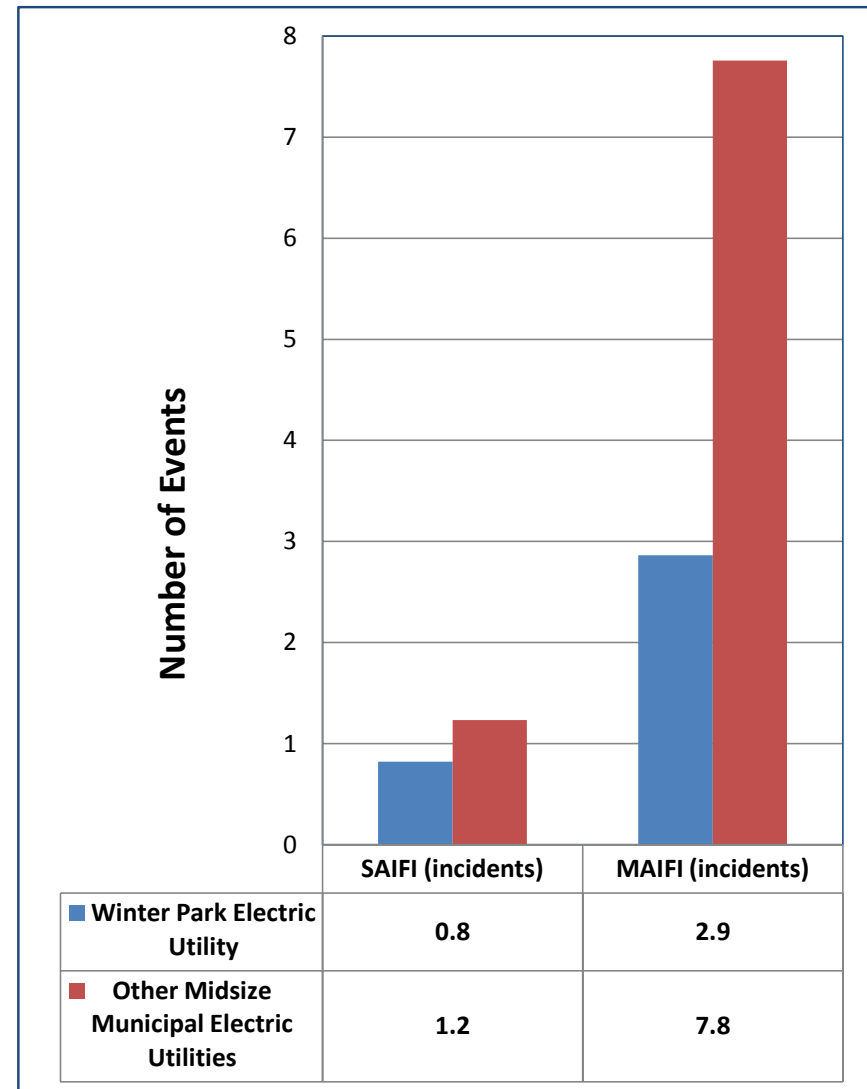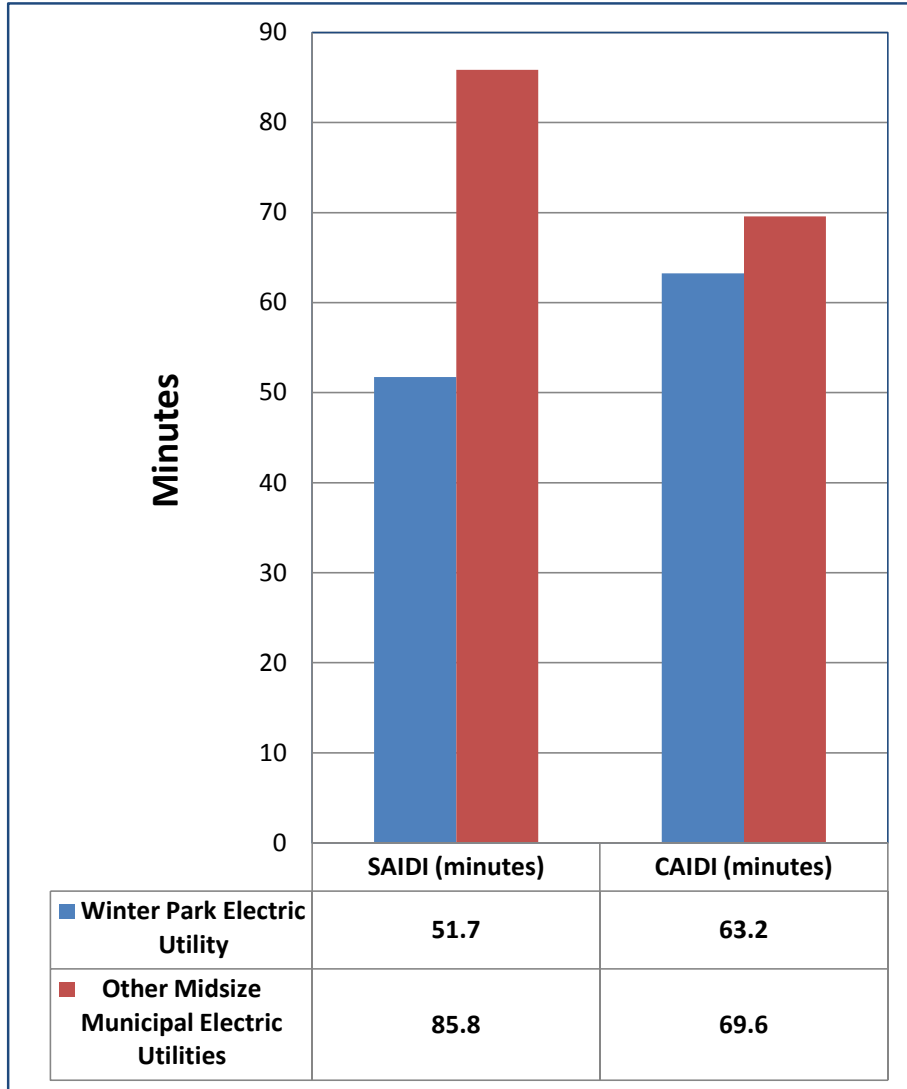
SAIDI: **S**ystem **A**verage **I**nterruption **D**uration **I**ndex. SAIDI measures the average duration of interruptions for the average customer.

CAIDI: **C**ustomer **A**verage **I**nterruption **D**uration Index. CAIDI measures the average repair time of an outage experienced by the average customer.

SAIFI: **S**ystem **A**verage **I**nterruption **F**requency **I**ndex. SAIFI measures the average frequency of interruptions for the average customer.

MAIFI: **M**omentary **A**verage **I**nterruption **F**requency **I**ndex. MAIFI measures the momentary interruption frequency , measured at the substation.