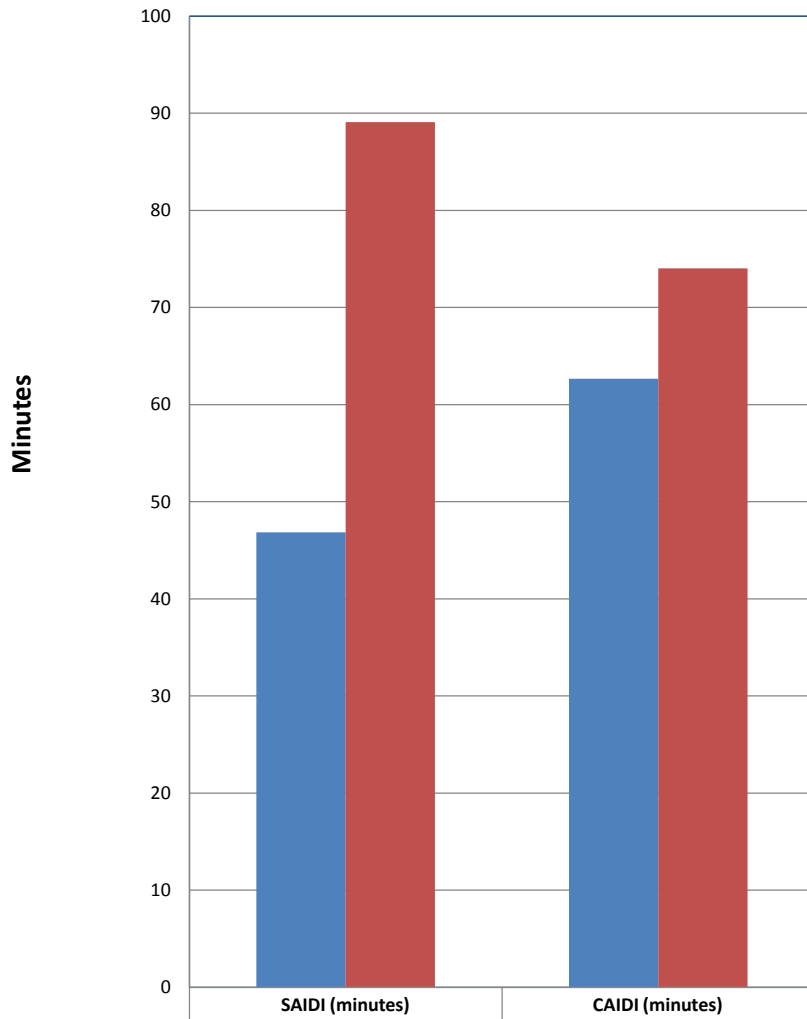
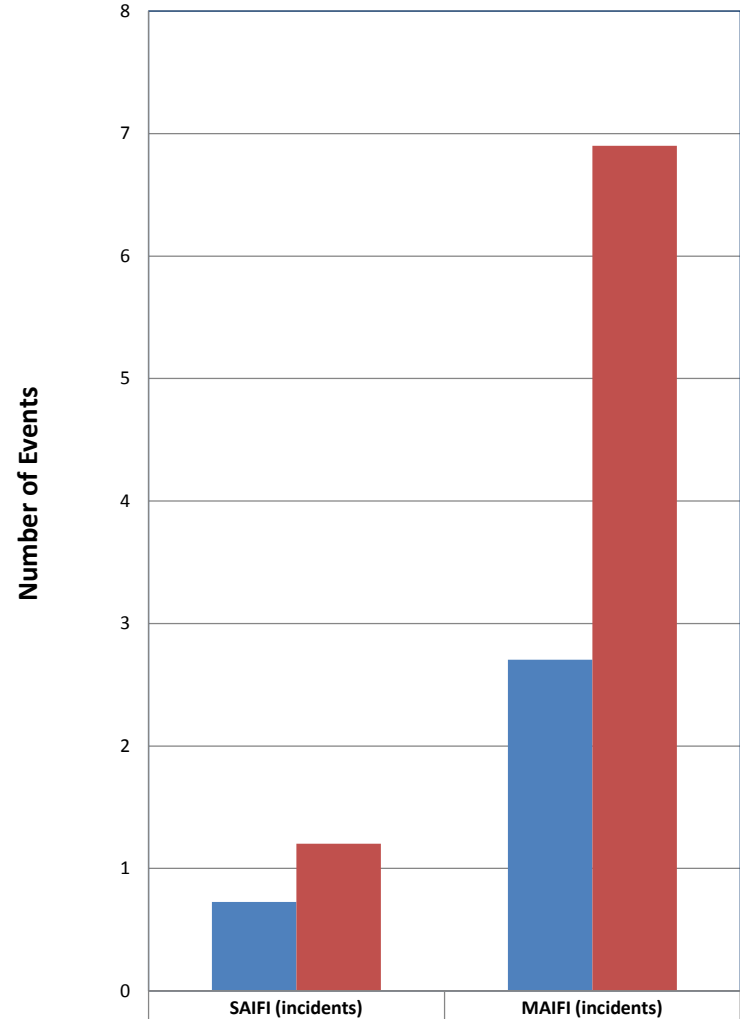


**City of Winter Park Electric  
12 mo. Rolling Average Reliability Indices  
February Comparison**



■ Winter Park Electric Utility	46.9	62.7
■ Other Midsize Municipal Electric Utilities	89.1	74.1



■ Winter Park Electric Utility	0.7	2.7
■ Other Midsize Municipal Electric Utilities	1.2	6.9

**SAIDI:** System Average Interruption Duration Index. SAIDI measures the average duration of interruptions for the average customer.  
**CAIDI:** Customer Average Interruption Duration Index. CAIDI measures the average repair time of an outage experienced by the average customer.  
**SAIFI:** System Average Interruption Frequency Index. SAIFI measures the average frequency of interruptions for the average customer.  
**MAIFI:** Momentary Average Interruption Frequency Index. MAIFI measures the momentary interruption frequency, measured at the substation.